

988 and the Transformation of Crisis Services in New York State

November 8, 2022 Denise Balzer, NYS OMH Director of the Bureau of Crisis, Emergency and Stabilization Initiatives

Comprehensive Crisis Response System

New York State is developing a comprehensive crisis response system, available to all New Yorkers regardless of ability to pay.

OMH is committed to developing a statewide crisis system of expanded, enhanced and connected services composed of:

- Telephonic triage through the implementation of 988
- Mobile Crisis teams
- Crisis Residential programs
- Crisis Stabilization Centers
- Comprehensive Psychiatric Emergency Programs (CPEPs)
- Other community services and supports





