

The NYAPRS



Collective

Recovery • Rehabilitation • Rights

is pleased to present the
11th Annual Executive Seminar on Systems Transformation



Health Care Reform is Here: What Lies Ahead... and What Really Matters



Patrick Gauthier
Advocates for
Human Potential



Tracie Gardner
NYS Executive Chamber



Paul Samuels, JD
Legal Action Center



Chacku Mathai, CPRP
NAMI STAR Center



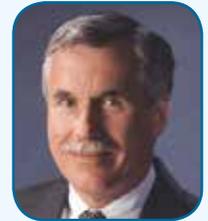
Ann Sullivan, MD
NYS Office of Mental Health



Chuck Ingoglia, MSW
National Council
for Behavioral Health



Arlene González-Sánchez, MS, LMSW
NYS Office of Alcoholism and
Substance Abuse Services



Michael Hogan, PhD
Hogan Health
Solutions, LLC

April 14 & 15, 2015
The Desmond Hotel
660 Albany Shaker Rd | Albany, NY 12211



Executive Seminar on Systems Transformation At A Glance

April 14-15, 2015

Healthcare Reform is Here: What Lies Ahead...and What Really Matters

April 14, 2015

7:30am	Registration	Ft Orange Square
8:00am	Continental Breakfast	Ft Orange Square
8:50am–9:00am	Welcome & Opening Remarks	King St Blrm
9:00am–9:45am	Keynote: What Lies Ahead, What Really Matters	King St Blrm
9:45am–11:00am	Discussion on the Role of Behavioral Health & Substance Use under Health Care Reform	King St Blrm
11:00am–11:15am	Break with Exhibitors	Ft Orange Square
11:15am–12:15pm	New York State Policy Update	King St Blrm
12:15pm–1:00pm	Lunch	Ft Orange Square/KOI Pond
1:00pm–2:15pm	Designing an Integrated System of Care in Your Community: Behavioral Health and Substance Use in the DSRIP Equation	King St 2&4
	Pathways to Medicaid for HCBS Services	King St 6&8
2:15pm–2:30pm	Break with Exhibitors	Ft Orange Square
2:30pm–3:45pm	Innovative Practices in Managed Care	King St 2&4
	Ensuring Choice and Rights Protections in Managed Care: Program Reform, Advocacy and Regulatory Expectations	King St 6&8
	Legal and Liability Issues: Managing Risk in a Changing Environment	Ft Orange 7&9
3:45pm–4:00pm	Break with Exhibitors	Ft Orange Square
4:00pm–5:15pm	Shifting from Volume to Value: Identifying and Tracking Quality Outcomes	King St 2&4
	Adapting Effective and Efficient Practices for Care Coordination in Health Homes	Ft Orange 7&9
	Ensuring Justice and Treatment for All: Criminal Justice & Mental Health Policy Implications	King St 6&8
5:15pm–6:15pm	Meet 'n' Greet	Ft Orange Square
6:15pm	Dinner on Your Own	

April 15, 2015

7:30am	Registration	Ft Orange Square
7:45am	Continental Breakfast	Ft Orange Square
8:30am–9:45am	Implementing NYS Healthcare Reform Initiatives	King St Blrm
9:45am–10:00am	Break	Fort Orange Square
10:00am–11:00am	Keynote: Population Health: Re-Imagining What and How to Integrate	King St Blrm
11:00am–11:15am	Break	Fort Orange Square
11:15am–1:00pm	Provider Readiness & Collaborations: Key to Better Care	King St Blrm
1:00pm–1:10pm	Wrap Up & Adjournment	King St Blrm



11th Annual Executive Seminar on Systems Transformation
What Lies Ahead, What Really Matters

Tuesday, April 14, 2015

Time	Event	Room
7:30am	Registration	Fort Orange Square
8:00am	Continental Breakfast	Fort Orange Square

8:50am–9:00am Welcome King Street Ballroom

Harvey Rosenthal, *Executive Director, NYAPRS, Albany, NY*

9:00am–9:45am Keynote King Street Ballroom

What Lies Ahead, What Really Matters

Michael Hogan, PhD, *Hogan Health Solutions, LLC, Albany, NY*

9:45am–11:00am King Street Ballroom

Discussion on the Role of Behavioral Health and Substance Use Under Health Care Reform

Paul N. Samuels, JD, *Director and President, Legal Action Center, New York, NY*

Chuck Ingoglia, MSW, *Sr. Vice President, Public Policy and Practice Improvement, National Council for Behavioral Health, Washington, DC*

Chacku Mathai, CPRP, *Director, NAMI STAR Center, Rochester, NY*

Moderator: Harvey Rosenthal, *Executive Director, NYAPRS, Albany, NY*

11:00am–11:15am Break with Exhibitors Fort Orange Square

11:15am–12:15pm King Street Ballroom

New York State Policy Update

Tracie M. Gardner, *Assistant Secretary for Health, Office of Governor Andrew M. Cuomo, Albany, NY*

Greg Allen, MSW, *Director, Program Development & Management, Office of Health Insurance Programs, NYS Department of Health, Albany, NY*

Ann Marie Sullivan, MD, *Commissioner, NYS Office of Mental Health, Albany, NY*

Arlene González-Sánchez, MS, LMSW, *Commissioner, NYS Office of Alcoholism and Substance Abuse Services, Albany, NY*

Moderator: Harvey Rosenthal, *Executive Director, NYAPRS, Albany, NY*

Join us as our state leaders share their vision on the challenges and opportunities New York's behavioral health and substance use service communities face as we move to implement the state's budget agreement and advance managed care, health home and DSRIP initiatives.

12:15pm–1:00pm Lunch Fort Orange Square/KOI Pond

Concurrent Plenary Sessions

1:00pm–2:15pm

King Street 2 & 4

Designing an Integrated System of Care in Your Community: Behavioral Health and Substance Use in the DSRIP Equation

Tia Cintron, MA Senior Consultant to the DSRIP Program and Key Lead to Statewide PPS DSRIP Support Team, KPMG, New York, NY

Lauren Tobias, MA, Director of Policy, Schuyler Center for Analysis and Advocacy, Albany, NY

Jeffrey S. Gold, JD, Senior Vice President & Special Counsel, Insurance and Managed Care, Healthcare Association of NY (HANYS), Rensselaer, NY

Chuck Ingoglia, MSW, Sr. Vice President, Public Policy and Practice Improvement, National Council for Behavioral Health, Washington, DC (Moderator)

Hear from national and state experts on how NYS behavioral health and substance use providers have positioned themselves within regional DSRIP programs to enhance health care delivery processes, advance social determinants of health and improve consumer outcomes. Learn why and in which areas health care systems are partnering with behavioral health and substance use providers to achieve the program's objectives.

1:00pm–2:15pm

King Street 6 & 8

Pathways to Medicaid for HCBS Services

Gary Weiskopf, MPA, Associate Commissioner, NYS Office of Mental Health, Albany, NY

Andrew F. Cleek, PsyD, Executive Officer, McSilver-UIBH, New York, NY

John Lee, Program Director, Coordinated Care Services Inc./New York Care Coordination Program, Rochester, NY

John Coppola, MSW, Executive Director, Alcohol and Substance Abuse Providers of NYS, Albany, NY

Pamela Mattel, LCSW, Chief Operating Officer, Acacia Network, Bronx, NY

Cathy Holladay, MS, LMHC, Executive Director, Skylight Center, Staten Island, NY

Moderator: Harvey Rosenthal, Executive Director, NYAPRS, Albany NY

New York's plan to place Home and Community Based Services (HCBS) at the center of the HARP initiative offers unprecedented opportunities for agencies that have been providing these traditionally non-Medicaid services and those that would like to do so. In order to be competitive, organizations will have to adapt their organizational structure to meet the demands of the new Medicaid managed care reimbursement structure. Our panelists will look at the changes agencies are making and the impact of state start-up and technical assistance initiatives.

2:15pm–2:30pm

Break with Exhibitors

Fort Orange Square



Workshops Round 1

2:30pm–3:45pm

King Street 2 & 4

Innovative Practices in Managed Care

Cheri Dolezal, RN, MBA, CEO, Specialty Network-Optum, Tacoma, WA

Christy Dye, MPH, CEO, Partners in Recovery, Arizona, Mesa, AZ

Facilitator: Jackie Negri, Principal and Consultant, Negri Management Resources, LLC, Albany, NY

As we enter into a fully managed care environment, what can we learn from other states that have already crossed that threshold? Our presenters will describe how the flexibility that managed care can offer has helped them to create some of the country's most groundbreaking service innovations. They will share how they have adapted their service models and business practices to be successful in this new environment.

2:30pm–3:45pm

King Street 6 & 8

Ensuring Choice and Rights Protections in Managed Care: Program Reform, Advocacy and Regulatory Expectations

Bryan O'Malley, Executive Director, CDPAANYS, Albany, NY

Lara Kassel, Coordinator, Medicaid Matters New York, Albany, NY

Amy Lowenstein, JD, Senior Staff Attorney, Empire Justice Center, Albany, NY

Moderator: Briana Gilmore, MSc, Director, Public Policy & Advocacy, NYAPRS, Albany, NY

The presenters will look at a variety of new strategies that beneficiaries, providers, payers, and advocates must pursue in order to ensure meaningful choice. These include managed care education, rights protections and ombuds initiatives as well as the new self-directed care and Community First Choice programs. Learn how leaders in the field envision rights and choice protections in managed care and how it will influence programmatic responsibilities, business growth, and contracting opportunities.

2:30pm–3:45pm

Fort Orange 7 & 9

Legal and Liability Issues: Managing Risk in a Changing Environment

Whitney Magee Phelps, JD, Shareholder, Greenberg Traurig, LLP, Albany, NY

Facilitator: Edye Schwartz, DSW, LCSW-R, Director of Systems Transformation, NYAPRS, Mahopac, NY

Many community providers are grappling with new state and federal requirements around licensing, accreditation, HIPAA regulations, staff training, liability insurance and contracting issues. This presentation and discussion will look at how to best prioritize these needs and develop and implement an effective risk management plan.

3:45pm–4:00pm

Break with Exhibitors

Fort Orange Square



Workshops Round 2

4:00pm–5:15pm

King Street 2 & 4

Shifting From Volume to Value: Identifying and Tracking Quality Outcomes

Andrew F. Cleek, PsyD, Executive Officer, McSilver-UIBH, New York, NY

Lenora Reid-Rose, MBA, Director, Cultural Competency & Diversity Initiatives, Coordinated Care Services, Inc./Nathan Klein Institute, Center of Excellence in Cultural Competence, Rochester, NY

David Wawrzynek, MS, MBA, Sr. Vice President for Finance/Chief Financial Officer, Spectrum Human Services, Orchard Park, NY

Alan Boardman, LMSW, NYS Director, Beacon Health Strategies, Tarrytown, NY

Moderator: Edye Schwartz, DSW, LCSW-R, Director of Systems Transformation, NYAPRS, Mahopac, NY

This session will discuss quality outcomes that agencies could address to demonstrate success in a managed care environment and the fundamental structures that will need to be in place to capture them. Perspectives from both providers and MCO's will be explored as well as the importance of cultural competence and recovery oriented outcomes in meeting service expectations.

4:00pm-5:15pm

Fort Orange 7 & 9

Adapting Effective and Efficient Practices for Care Coordination in Health Homes

Lana Earle, Deputy Director, Division of Program Development & Management, Office of Health Insurance Programs, NYS Department of Health, Albany, NY

Andrew O'Grady, LCSW-R, Executive Director, Mental Health America, Poughkeepsie, NY

Nadjete Natchaba, MPA, LMSW, Deputy Director, Mental Health Division, Services for the UnderServed, New York, NY

Kristen Mucitelli-Heath, Director, Regional Health Initiatives, Saint Joseph's Hospital Health Center, Syracuse, NY

Moderator: Jackie Negri, Principal and Consultant, Negri Management, Resources, LLC, Albany, NY

This session will offer participants first-hand information and lessons learned from a care management perspective on effective and efficient practices for care coordination. Hear how care coordination is working, understand what barriers your agency and care managers will face and learn about challenges and opportunities to best position staff and service recipients in the new managed care environment.

4:00pm–5:15pm

King Street 6 & 8

Ensuring Justice and Treatment for All: Criminal Justice & Mental Health Policy Implications

Don Kamin, PhD, Director, Institute for Police, Mental Health & Community Collaboration, Rochester, NY

Dan Abreu, MS, CRC, LMHC, Senior Project Associate II, Gain Center/Policy Research Associates, Delmar, NY

LaVerne Miller, JD, Senior Project Associate II, Policy Research Associates, Delmar, NY

Steve Rosenberg, President, Community Oriented Correctional Health Services, New York, NY

Moderator: Harvey Rosenthal, Executive Director, NYAPRS, Albany, NY

The time has come for criminal justice and behavioral health systems to join to maximize our efforts in the areas of prison and jail diversion, treatment and support, discharge planning and re-entry! Among the issues discussed will be the state's new Crisis Intervention Team initiatives, implementation of trauma-informed Sequential Intercept Model approaches and the unique role that peer support is playing in the criminal justice area.

5:15pm–6:15pm Meet 'n' Greet

Fort Orange Square

Join your colleagues, our sponsors and our exhibitors at an informal networking opportunity.

11th Annual Executive Seminar on Systems Transformation
What Lies Ahead, What Really Matters

Wednesday, April 15, 2015

Time	Event	Room
7:30am	Registration	Fort Orange Square
7:45am	Continental Breakfast	Fort Orange Square

8:30am–9:45am

King Street Ballroom

Implementing NYS Healthcare Reform Initiatives

Greg Allen, MSW, Director, Program Development & Management, Office of Health Insurance Programs, NYS Department of Health, Albany, NY

Robert Myers, PhD, Senior Deputy Commissioner, Division of Adult Services, State Psychiatric Centers and Managed Care, NYS Office of Mental Health, Albany, NY

Steve Hanson, Associate Commissioner, NYS Office of Alcoholism and Substance Abuse Services, Albany, NY

Moderator: Harvey Rosenthal, Executive Director, NYAPRS, Albany, NY

Top state officials will provide information and insights about the impact of the 2015-16 State Budget, and the status of the HARP, DSRIP, HCBS, Community First Choice and OMH Community Reinvestment initiatives. There will be plenty of time for details and discussion around opportunities for consumers, providers and family members as we move to integrate our care delivery system.

9:45am–10:00am Break

Fort Orange Square

10:00am–11:00am Keynote

King Street Ballroom

Population Health: Re-Imagining What and How to Integrate

Patrick Gauthier, Director of AHP Healthcare Solutions, Advocates for Human Potential, Sudbury, MA

Great strides have been made in integrating mental health and substance use, primary care, clinic, and hospital practice and providers. Yet significant hurdles remain including the crucial importance of addressing social needs like housing and employment. Our behavioral health community will play a critical role in forging connections among the many organizations providing integrated and personal care services, home-delivered meals, transportation, school-based health care, and permanent supportive housing.

11:00am–11:15am Break

Fort Orange Square

11:15am–1:00pm

King Street Ballroom

Provider Readiness & Collaborations: Key to Better Care

Mike Stoltz, LCSW, Executive Director, Association for Mental Health and Wellness, Ronkonkoma, NY

Donna Colonna, MS, President/CEO, Services for the UnderServed, New York, NY

Amy Kohn, DSW, CEO, Mental Health Association of Westchester, Tarrytown, NY

Robert R. Leberman, MA, President & CEO, Huther Doyle/Recovery Net, Rochester, NY

John Jarvis, Mdiv, Operations Director, Advanced Health Network, Hempstead, NY

Margaret Leonard, MS, RN-BC, FNP, Senior Vice President for Clinical Services, Hudson Health Plan, Tarrytown, NY

Barbara Meth, LCSW-R, ACSW, Assistant VP of Behavioral Health, Healthfirst, New York, NY

Dani Heifetz, LCSW, Assistant Vice President, Behavioral Healthcare Products, Fidelis, Rego Park, NY

Moderator: Patrick Gauthier, Director of AHP Healthcare Solutions, Advocates for Human Potential, Sudbury, MA

Join in this in-depth free ranging discussion that is aimed at identifying strategies leaders should pursue to most effectively position their agencies to thrive in the new environments. Talk with colleagues and managed care representatives around best options to develop in-demand program designs, to promote operational readiness, to develop effective partnerships, the pros and cons of outsourcing, contracting for success and other topics identified by the attendees.

1:00pm–1:10pm

Wrap Up and Adjournment

King Street Ballroom

Harvey Rosenthal, Executive Director, NYAPRS, Albany, NY



Collective

Recovery • Rehabilitation • Rights

New York Association of Psychiatric Rehabilitation Services, Inc.

...Promoting Recovery, Rehabilitation, Rights...

Membership Information

Membership Benefits

Powerful Public Policy Advocacy that has helped achieve landmark legislative advances and budget victories through prominent statewide events and action drives, local forums and media work and at-the-table influence.

Daily Access to Breaking News surrounding state, local and national developments, funding and event-based opportunities and timely resources and reports.

Regional Forums and Special Events that bring the issues of the day back home and use local input to help shape state and national developments.

The Medicaid Redesign Learning Collaborative through ongoing webinars, special forums and access to the NYAPRS information portal, The Medicaid Redesign Learning Collaborative assures that recovery oriented service design and delivery takes center stage in our new health care system. As a NYAPRS organizational member, this special NYAPRS Member only benefit will allow you to travel no further than to your phones and computers to hear nationally sought-after experts from around the State and the Country.

State of the Art Technical Assistance and Training aimed at helping members to knowledgeably stay steps ahead in their efforts to provide recovery and person-centered, culturally competent services that promote health and wellness, employment and asset development and innovation.

Nationally acclaimed Annual Conference and Executive Seminar that present timely issues of the day and those to come in inspiring, information-packed programs filled with opportunities to connect, celebrate and re-charge at discounted prices.

Membership Categories

Organizational Membership

Available to all agencies or facilities which offer recovery-centered, community-based mental health services, including rehabilitation and self-help service components of larger community agencies, hospitals or other service organizations. All consumers, staff and board members are recognized as members. Organizational members are eligible for three votes in any NYAPRS election.

Associate Organizational Membership

For organizations which do not directly provide services, such as academic departments, state mental health offices, managed care organizations and advocacy groups interested in learning more about policy, research and the design of service systems for people with psychiatric disabilities. All consumers, staff and board members are recognized as members. *Associate organizational members are not voting members of NYAPRS.*

Individual Membership

For individual practitioners, researchers, policy-makers and others who are directly involved in the delivery of psychiatric rehabilitation and self-help services or in publicly funded community-based mental health services in general. *Individual members are eligible for one vote in all NYAPRS elections.*

Associate Individual Membership

For consumers, family members and students not working in the delivery of community-based mental health services. *Associate members are not voting members of NYAPRS.*

For more information, please visit our website at www.nyaprs.org or contact Will at willr@nyaprs.org or 518-436-0008 x214



Thank you Sponsors and Vendors



Advocates for Human Potential
490-B Boston Post Road
Sudbury, MA 01776
(978) 443-0055



Accumedic
11 Grace Avenue, Suite 401
Great Neck, NY 11021
(516) 413-0043



AccuPoint LLC
660 Newark Ave
Suite 1
Jersey City, NJ 07306
(646) 926-7081



Howie the Harp Peer Advocacy Center/
Community Access
2090 Adam Clayton Powell Jr. Blvd
New York, NY 10007
(212) 865-0775



Community Care Behavioral Health
Organization
339 Sixth Ave, Suite 1300
Pittsburgh, PA
(412) 454-2120



Compensation Guidance Services/Workers
Compensation Recovery
5308 New Ubrecht Ave
Brooklyn, NY 11219
(718) 871-5044



Computer Sciences Corporation
150 Broadway- Suite# 450W
Albany, NY 12204
(518) 257-4619

Thank you Sponsors and Vendors



Foothold Technology
36 East 12th St, 5th Floor
New York, NY 10003
(212) 780-1450



Magellan Healthcare
5215 Old Orchard Rd
#600
Skokie, IL 60077



New York Certification Board
11 North Pearl St, Suite 801
Albany, NY
(518) 426-3122



North Country Behavioral Healthcare
Network
PO Box 891
Saranac Lake, NY 12983
(518) 891-9460



Optum
13625 Technology Drive
Eden Prairie, MN 66344
(301) 908-3673



Policy Research Associates
345 Delaware Avenue
Delmar, NY 12054
(518) 439-7415



PrecisionCare
243 Main St, Suite 270
New Paltz, NY 12561
(845) 475-2022



194 Washington Avenue, Suite 400, Albany, NY 12210
www.nyaprs.org