

## History of NYAPRS Looking Back, Looking Ahead

Harvey Rosenthal, CEO, NYAPRS NYAPRS 2020 Virtual Annual Conference September 22, 2020

# History of NYAPRS Looking Back, Looking Ahead

- A unique and precious shape shifter
- We are coalition and a community, an organization and an agency... intended to serve as:
  - A force for human rights, in the tradition of the movement
  - A training and technical assistance center
  - A daily source of news, information and opportunities
  - A trade association for recovery and peer service providers and
  - A creator and piloter of peer service innovations

## New York Association of Psychosocial Clubs (NYAPC)

- Founded in 1981
- NYS chapter of the International Association of Psychosocial Rehabilitation Services
- Central New York origins: formerly state operated day treatment programs in Oneida, Rome, Syracuse, Utica, Rochester; also Watertown, Westport clubs
- Jeannie Strassman, founding President

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# Original and Current Mission Statements

- 1981: The mission of NYAPRS is to promote in New York State a partnership of consumers, providers and families for the purpose of increasing the independence of consumers and increase their opportunities for community integration.
- 2019: NYAPRS is a change agent dedicated to improving services, public policies and social conditions for people with mental health, substance use and trauma-related challenges, by promoting health, wellness and recovery, with full community inclusion, so that all may achieve maximum potential in communities of choice.



Fountain House

Originally 'WANA' We are Not Alone



Founded in 1948 John Beard Executive Director Clubhouse International Standards and Accreditation https://clubhouse-intl.org/

### **Early Board Members**



Early NYAPC Board Members Alicia Davoli of Painbow House, Rome; Jack Davey of Rochester Psychiatric Center, Ed Benson and Bob Feldman of Sunrise and Parkridge Clubs, Hutchings Psychiatric Center and unidentified member top row; Leigh Cannon, Spring House of Utica (now United Cerebral Palsy), Jeannie Straussman of Cedar House, Madison County and Pat Geruso of Liberty House, Glens Falls.

### What led me and others to NYAPC

### Early NYAPC Conferences, Development

- 'Partners in Recovery '
- NYS Psychiatric Centers: Hutchings, Capital District, Binghamton
  - "a place to do....not be done to"
- Universities: Hofstra, Paul Smith's College, SUNY Geneseo
- Hotels: Niagara Falls, Poughkeepsie
- Regional events







 At our Annual Conference at Paul Smith College, our community approved a name change to NYAPRS, in part to recognize the emerging focus on psychiatric rehabilitation



1991 Public Policy Role

Mental Health Action Network

We offered a unique voice and vision

### **Testimony that Helped Reduce Seclusion and Restraint in NYS Psychiatric Facilities**

#### Report calls for less restraint of patients

#### By WILLIAM F. HAMMOND Jr. Gazette Reporter

ALBANY - Raying New York's mential health system over uses siraidjackets, imigtion rooms and other locknights for subduing patients, the state Office of Mendal Health on Teatday called for statewide

Among other things, OMH's Quality Amurance Division called for whileting straitjackets with less damperture restraints by 1996, training staff more thoroughly in other ways to "culture of viriance" prevails in some emotal words.

and for such reforms said they haven't had a chance to read the report and could not common on H. The state's own watchdog, the Commission on Quality of Care for the Mentally Disabled, got an advance copy and is "placed with the thrust of the report," sold Gary Mus-

time, a spokentian. moorend by Montal Health Commisioner Richard Suries -- came la remonne to a July 1987 OMM survey that use of restraint and sortuains in state hospitals was on the rise despite line in the patient, popula-

The Capital Disiriet Psychiatric od out in that mervey, reestraint or sectorion to control pullents more often than any other plate-cun bonstial for adults. CDPC and other homplinks have addeclared the problem on their own in

roomi months, cutaring the techniques substantially, and Robert Sport, a spokesmina for

Bot the pot and in Tuesday's report would holp all hospitals work toward the standards set by Incidine such a

In March, when GMII did an rought follow-up survey, CDPC sur restriction in sociation 27 tisses per 11 pasients. This was about half its 1995. rate, but still the highest imong the t state ron bespitels for adults, in the Machaltan's rate in

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effect a r straint and lipcor said of CASPC and other

We'll keep track of them and not iter them in assure the purchase : said. If the sumbers don dawn," he m down, "we'll containly investig

putting them in strail their articles and w bern, Warkers "seclade" galacita b whiting threas along in a room, thy lare and supplation in New York, warken that we shall be and the second state of the second See MENTAL PART

Ex-patients complain of traumas By WILLIAM F. HAMMOND Jr.

#### "A lot of people have ALBANY - Junio Shumman was been abused. When so severely abused as a child that the they're put in these suffers from post-traumatic stress disorder, a condition more commonly ambrinted with combat veturans. like they're being Sleasman's troubles ianded her in the Capital District Psychiatric Canvictimized all over ter four times, must recently in

And there, she said, she was alread

Sleannan, who now works for the

sekst. ... They put me in one il. tan so tight, I would up herting ( ethnus attack. I was turning bloc

surn, she said. "Being claustrupho-

nas occasionally disciplized at members for similar miscinder? "If there was a compliaint, we have a pretty stringent process by wh situations, they just feel we review it," O'Neal said. "And there was extrability on the part staff, we would take appropriate DIRACY IDEBUILTER : accountable in these instances wh bey may have stred. In a 1983 survey of

New York -

Busan Sleasman Former petient

a similar room in the internet in the internet of the internet in the internet internet in the internet internet in the internet internet in the internet interne restraint of patients lasted two unit a half.

> The resulting report helped fuel CQC's calls for a decrease in the use of seclusion and restraint and improved conditions in state psychiatric centers

Voices from the Front Line: **Patients' Perspectives** of Restraint & Seclusion Use





### Successfully lobbying Gov Mario Cuomo in the NYS Capital 1991

### \$1 million to Aid 12 and Start 8 New Clubhouses 1992 \$1.3 million for Peer Services Expansion 1998

A TAN AVERAGE ANNUAL COST OF \$1,500 PER PERSON SERVED, WHAT IS NEW YORK STATE COMMUNITY NEW HEALTH SERVICES BEST KEPT SECRET? New York State's Childrane Cental Health Robebilitation Program An entry up me permovie CATRONEW CORE LEBORTS anne Ramenhal or (\$190-141-4/23)

**Fighting for Funding for Community Recovery Services** 

Taking the first step to implement the NYAPRS Strategic Plan and Cashen Report goal to launch a statewide grassroots advocacy movement that offered empowering and inspiring opportunities to promote recovery, rehabilitation and rights, the new NYAPRS Public Policy Committee launched a campaign to gain greater value and funding for clubhouse-based rehabilitation programs.

We placed our first full page ad in the Legislative Gazette and soon to be first NYAPRS Executive Director Harvey Rosenthal and Potpourri's Bob Dodge were fortunate to be the first advocates to meet with incoming Assembly Mental Health Committee Chairman Steven Sanders.

> The ultimate result: \$1 million in new funding in 1992 for clubhouse programs!

Later that year, NYAPRS convinced the NYS Office of Mental Health to change its classification of club programs from "enrichment" to "rehabilitation." going to existing programs.

NYAPRS led numerous, succeeding campaigns for funding for community recovery services, including one that added \$1.3 million in peer services in 1998 and two that cumulatively restored \$7.7 million in 2004 and 2005.

In our recent telephone conversation, I mentioned that I would give you an indication of the summary of funding associated with Office of Mental Health (OMH) Psychosocial Clubs. We have recently approved the distribution of the funds which the legislature provided to support new and enhanced Psychosocial Clubs. The funding is being awarded to 20 programs, 12 of which are supporting expansion of existing Psychosocial Club programs and 8 to start new programs. All of the new clubs are being developed in areas where access to an existing club program is inadequate. Of the \$1 million, \$542,250 is being offered to existing club programs to expand services. This constitutes 54% of the new funds

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an Homore Amount, Allino, Name York, Adden

Jour 1, 1991





#### The Move to a Staffed Agency 1993



- At the recommendation of former Quality of Care Commission member and friend Jim Cashen, the Board approved a plan to seek foundation funding to hire staff and open an office
- Jim and dedicated advocate Sue Sleaman and I met with Henry van Ameringen, who approved our request and sent the check within 2 week!

#### REHABILITATION SELF-HELP FIVE MORE YEARS! RALLY FOR REINVESTMENT

REINVESTMENT

MENTAL HEALTH SERVICES BELONG IN THE COMMUNITY

Tuesday, May 19 NYS Capitol, Albany

- 10:30 Gather riccation to be announced
- March to Capitol Noon

RECOVERI

1:00 Meet with your legislator (Call your legislatar to make an oppointment (1-500-324-9550)

Sponsored by the Mentol Health Action Natwork For more information cal NPAPES at \$18,435,0003 or NAMENVS at \$18-462-2000



#### NYAPRS VP Jerry Smith at Senate Reinvestment news conference 1992-3

### **NYAPRS Member Joint Action to Fight Cuts**

Flush from our growing experience and success at developing a statewide grassroots advocacy movement, NYAPRS members staged a series of simultaneous local candlelight vigils, demonstrations protesting Governor Pataki's plans to cut over \$15 million in services funding. The vigils were held on March 22-3 in Albany, Buffalo, Rochester, Watertown, Jamestown, Binghamton, Utica and Poughkeepsie. The cuts were restored by the NYS Legislature.



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## Balancing Funding and Rights Advocacy Annual Advocacy for State Funding

- Increases or Restoration of Cuts
- Reinvestment, Housing, Medicaid Rehabilitation, HCBS Peer Services
- We are experiencing one of the worst financial crises in our history
- There have also been numerous efforts to roll back our rights, especially on a national level.

Our North Star: we come from a very proud and strong tradition

#### Dr. Edward Knight

self help champion recovery researcher rights advocate service innovator friend and advisor



### The Consumer/Survivor/Ex-patient Movement

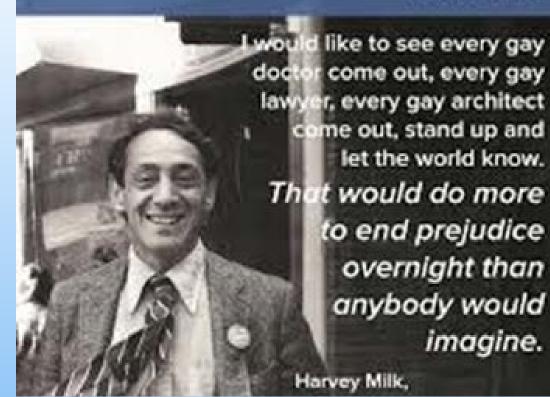
- Grew out of negative experiences with treatment:
- Coercion
- Forced drugging
- Forced ECT
- Rights violations
- Personal stories dismissed











#### Civil Rights and LGBTQI Movements Harvey Milk 1977 Martin Luther King, Jr. 1954



Independent Living Movement Ed Roberts Rolling Quads 1972 Women's Movement Seneca Falls Convention 1848



On Our Own: Patient-controlled Alternatives to the Mental Health System

# Judi Chamberlin, 1945-2010

### Judi Chamberlin

• "People are still being punished for being" in pain, for feeling their pain and for trying to speak their pain; and that's why there's such a ginormus need for alternative crisis facilities that we need to develop. Because yeah, it is hard to be around somebody who is not sleeping, or crying all the time, or screaming or tearing at their flesh, or whatever. What's so important is to try to connect people with that this is real and this is what they are feeling."







### David Oaks Howie the Harp





### Ex-patients' Rights Groups Form in 1970s and Early 1980s

... in Massachusetts, California, New York, Pennsylvania, Florida, Oregon



Judi Chamberlin







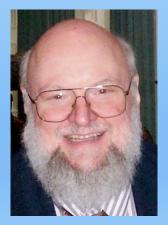
#### **Jay Mahler**



Ed Knight



Leonard Roy Frank



Joseph Rogers



Sally Clay



**Dan Fisher** 



**David Oaks** 



**George Ebert** 

### **Gayle Bluebird**





The Arts

A SELF-HELP MANUAL FOR MENTAL HEALTH CONSUMERS



# Pat Deegan



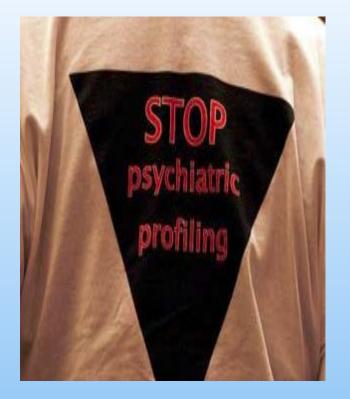
Mothers of the Movement: Sally Zinman, Pat Deegan, Jackie McKinney, Gayle Bluebird

# **Bill Anthony**

#### Joe Marrone

If Work Makes People with Mental Illness Sick, What Do Unemployment, Poverty, and Social Isolation Cause?















## NYAPRS Legislative Day



#### Get on the Bus to Legislative Day!



### **Marches and Meetings**





#### **News Conferences**



MAKE THE HALF FAR FAIR FOR ALL

**NetroCard** 

MTA Half Fare Fairness Act 1999 Frances Olivero

## **Protecting Entitlements**

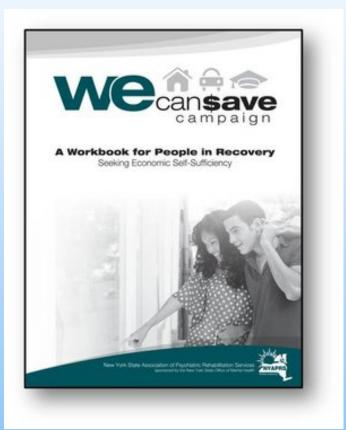


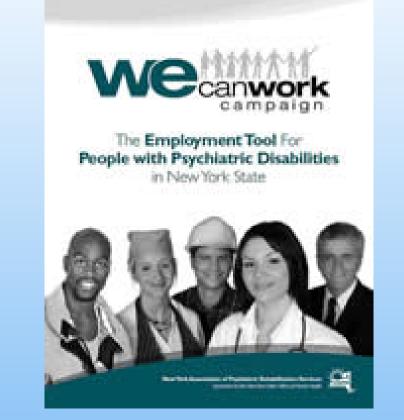




#### Cross Disability Advocacy for the Medicaid Buy-In







#### NYAPRS Employment & Economic Self-Sufficiency Tool Kit Oscar Jimenez-Solomon

#### Community Integration: Most Integrated Setting Coordinating Council

Building on close relationships with our friends in New York's cross disability advocacy movement during campaigns to win adoption of the Medicaid Buy-In for Working People with Disabilities and to fend off a proposed hold back of the SSI COLA, NYAPRS has played a leadership role in helping to reach agreement on legislation creating the state's Most Integrated Setting Coordinating Council (MISCC).

Fully implemented, the MISCC has the promise to advance New York efforts, in over 11 state agencies, to help people with disabilities to live and work in the most independent settings desired by each individual. NYAPRS' Harvey Rosenthal is one of nine advocates who sits on the MISCC.



#### Olmstead protesters' efforts bring results

#### By JAMES ANDREW SCHLETT Gozetic stuff writer

Shortly after short 35 people, many in wheelebales, staged a sit-in at Senate Majority

Lender Joseph Brund a office in the Capitol Building, the hill the protesters of vocated for was passed by the Senata. Sensing that another legislative ression would end heaving New York among the 10 states in the country without a plan to bring the state up to par with federal diadibity law, the group held the protest in the tiftermoon to pressure the Senate into voting on a distribute bill which passed the Assembly a week earber.

The group, AEIAPT, a Rochester-based branch of the Independent Living Council optorious for holding aggressive all one in Albany and Washington, D.C., staged the protest in Brann's office with Drinos in it. After being trapped in the effice for about 20 minutes. Brann hold the protesters be would put the most inteprated settings foll up for woke on the Senate floor and have it passed.

The most-integrated settings bill, or Olimited bill, proposes to form a planing committee that would help transtion disabled individuals out of institutions and into settings that better suit their needs, such as homes in the community. The 1999 U.S. Sopreme Court Olimited decision holds that it is dis crimination to settife disabled individuable in naturations when they could hypclsewhere.

"Basically we metitutionalized [Bruno] for 20 minutes," said Bruce Durling, executive director of the Center for Disability Rights, who participated in the protest, "He was in the conference room we were blocking,"

State toopers came to the scene and had to move people in whitelchairs away



Sensite Mejority Leeder Joseph Bruno greats protecters outside of his office. Brune later called for a voie and passage of a bill that brings the state into compliance with the Orivaleud law.

Mariara, R.C.Lockport, Brockport, said be received a phone call from Brane that afternoon, informing hum the Senate would pass the hill.

"He spoke to the protestary and I think he saw their point of view." Maziary and Bruco systemany Mark Harson

and that the Senate had been reviewing the bill prior to the process.

"Sen. Brune was locked in a mem for 20 minutes," Durling said. "We have people who have been locked in institutions for 20 years." ADAPT estimates that many of the 180000 New Vederic in dealing with Olimstead issues, the primany measure disabled individuals take to be transitioned out of institutions is to file a civil rights complaint to the U.S. Health and Human Services Department.

About 40 complaints have been tiled



#### **Adult Home Residents with Psychiatric Disabilities**

NYAPRS' Public Policy Committee Co-Chair Ray Schwartz, leader Carla Rabinowitz and Harvey Rosenthal played leading roles in helping to form the NYS Coalition for Adult Home Reform. Harvey served on the Governor's Adult Home Work Group and helped advocate for an innovative independe manager/peer specialist initiative, in addition to thousands of alternative community housing options (still pe

#### egislature approves additional mental health funding

PAUL ESMOND ette staff writer for most people, buying wellliting clothes that look right simple. A person goes to the rches the racks and finds pants, and jackets that fit and they pur ting suitable clothing for the ens i mentally ill is not so simple 1 Dotty Harle, who described the illut donated outfits that she and others g in adult residences in New York e rely on. The shirt I've got on, I like the colo le, from Rego Park, Queens, bat it's not my size. Harle, who spoke at a press confi

1d by the Conlition of Institutional



Rapp, of Rackaway Beach Rapp, or adult home Rapp, or adult home case managers assigned & Born RUEY often too busy or simply portant needs of reside those speking are take care of er forcher staff.

nar's fiscal budget Pours said he thoug tometicial for

Karen Berkoff, a resident of the Scaport Manor Home for Adults, stood before a group of reporters last Tuesday, fidgeting with her jacket and scarf as she began to speak in a shaky voice. "To begin ... where to begin?" she asked. "I killed six mice in my room last night."

Secured \$5 million for adult home peer bridger services

NYS Coalition for Adult Home Reform

#### **Criminal Justice Reform**



#### Advocates argue for humane treatment of prisoners

#### SARA MIRALDI

DE 24

fter holding a hearing before Assembly members, advocates for prisoners with psychiatric disflittes continued their fight to put an end to suse of inhumane solitary confinement. A news conference was held last iesday to show support for new legislain and funding "necessary to end New srk's inhumane practice of placing peoe with serious mental illness in cruel d harmful long-term solitary 'special using units,"" according to Harvey psenthal of the New York Association Psychiatric Rehabilitation Services The Executive Budget proposal cludes a \$7 million Office of Mental salth allocation, and a \$6 million partment of Corrections facilities allotion. The OMH money allows for the dition of 66 full time new mental alth treatment personnel. The DOCS oney will be used to create 200 new ison guards to expand mental health natment capacity and clinical and secuy staffing for over 265 prisoners with rious and persistent mental illness. Rosenthal said, "it's clear that the govnor, in the budget, is recognizing the gency of the issue to enhance treatment d alternative services. The governor's ocation is an important first step in dressing this crisis "



THE LEGISLATIVE DAZETTE

THE LEGISLATIVE GAZETTE

February 2, 2004

February Z, 2004



**STOP THE KILLING!** #HALTsolitary NOW Rally Thurs., Sept 10, 10 am Gov. Cuomo's Office, 633 3rd Ave., NYC

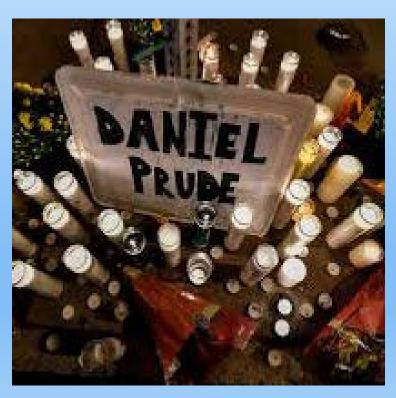




HUMANE ALTERNATIVES TO LONG-TERM (HALT) SOLITARY CONFINEMENT ACT









#### Rally to Improve NYC's Response to Individuals Experiencing Mental Health Crises

On the first anniversary of the shooting death of Saheed Vassell by the NYPD, join families, City Council members, and other advocates as we demand reforms

## Longtime Opponent of Involuntary Outpatient Commitment (AOT)



150	<b>)</b> pin 's Law is	1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -	er for me	A4 Toursday, June 10, 1995 entally ill
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## **Voluntary Engagement Strategies**

Planning For Your Mental and Physical Health Care and Treatment

THE ADVANCE DIRECTIVE PROVIDER TRAINING PROJECT



New York Association of Psychiatric Rehabilitation Services One Cohembia Place Albany, NY 12207 Phone: (318) 426-4008 Place (18) 426-4044 www.syaproorg

This Document was created by The Resource Center, Albany, NY,

- Project Inset co-developed by NYAPRS and the MHA of Westchester
- Immediate, Intensive and Sustained Engagement
- 80% success with individuals who were at risk for a court order or were able to be released from an order







A Path toward Value Based Payment

New York State Roadmap

For Medicaid Payment Reform



Medicaid Redesign Team (MRT) Workforce Flexibility and Scope of Practice Work Group

FINAL RECOMMENDATIONS

## Medicaid Managed Care Advocacy

### **Medicaid Education & Advocacy**

#### **NEW CHOICES in RECOVERY Forum**

Monday, March 11, 2019 11am-1pm Longh Provided.

Menroe Community Hospital 416 Eliteratella Rul, Bouhester, NY 14820 Park in Lot 3, other Main Entrance

Who Should Attend: People with mental health and/or substance use related challenges, family members and Care Managers.

#### Learn How You Can:

 Let a new prose of house and commutes to antipper and family tappert. marks, as based and transport areas contained that are not available to prof.

- Make a rare plast of case that takes a freek hork of your fields, work, secal saved of the 5 provides all prices?
- Most with a case sharappit whit can help your providers much more operatively that with transplays the light year of Merver year's party detail generally

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Gri MOSPINIE register a 535-690-9929. a second second. Meaniful approximate

GOOD NEWS

in the sector is the sector of



• Value Based Payment focus: recovery outcomes, choice, privacy protections, member incentives

## **National Role**

- Advocacy
- Training and Technical Assistance
- E news
- Conference presentations





#### **Destination Dignity**









#### **NYAPRS Board Members**











NYAPRS Regional Forums

- Legislative priorities and advocacy support
- Special Needs Plans
- Self-Directed Care
- HARPs, Health Homes & HCBS
- Outpatient Commitment
- Non police first responders







## NYAPRS Annual Conference



# Laura Bernstein



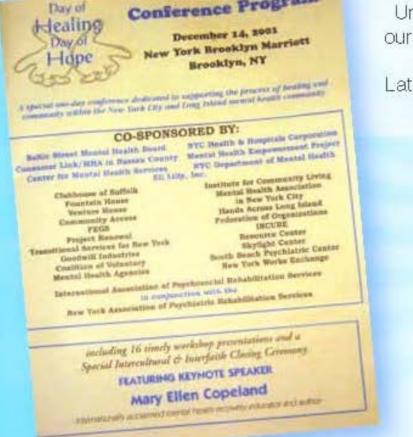








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Under the leadership of then-President Jack Guastaferro, we forged ahead and held our Annual Conference on September 12-14, offering hundreds of upstate participants unforgettable opportunities to share hope and mutual support. Later that year, we brought that spirit to all of our downstate members and friends at a Brooklyn-based Conference in December (see program, pictures).

#### **Brooklyn Hope and Healing Conference 2001**





#### Organizing Effort to Create Project Liberty Peer Initiative

NYAPRS also organized peer leaders in an effort aimed at offering peer-based disaster support that ultimately led to an \$850,000 Project Liberty Peer Support Initiative operated under the auspices of the Howie The Harp Center and Community Access in New York City.





### **Cheryl MacNeill**

Co-developer, NYAPRS State Hospital Peer Bridger Model

Director, NYAPRS Recipient Satisfaction Survey Project

Renowned Peer Services Consultant

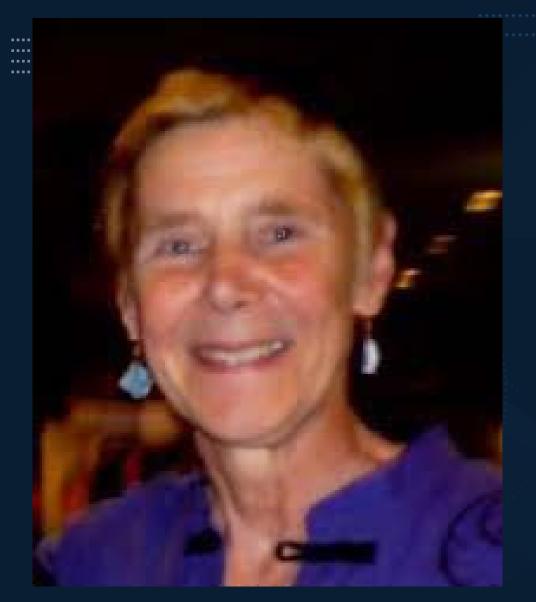


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### **Shery Mead**

## **Intentional Peer Support** Peer Support

https://www.intentionalpeersupport.org



## The NYAPRS Peer Bridger Mission

"We support each other to get out of the hospital, stay out of the hospital and get the hospital out of us."





## NYAPRS Peer Bridger Project Services

- Skill teaching
- Social and emotional support
- Recreation and companionship
- Development of self-advocacy
- Mutual peer support
- Discovering community (community guides)

# NYAPRS State Hospital to Community Peer Bridger Model

- 1998 National Health Data Systems
  - Re-hospitalization rate dropped from 60% to 19%, a 41% reduction.

#### • 2009 NYAPRS Program Evaluation Data:

• 71% (125 of 176) individuals were not readmitted in the year following discharge from the hospital

"She talked to me. She talked straight at me. She's the only one. She's got a knack for going on the underlying thing and really getting at it. And I've never had anyone look me straight in the eye, and actually relate to somebody. And I love her for it." (2003 Qualitative Assessment, MacNeil)

#### NYAPRS Wellness Coaching Rohan's Story Coleen Mimnagh

- 36-year-old man of Indian descent born in Jamaica with addiction and bipolar related conditions and renal disease
- 2009-prior to enrollment: 7 detox stays at 4 different facilities with a Medicaid spend of \$52,282
- 2010: dedicated personalized engagement and follow up, connection to 12 step meetings, daily check ins, restoration of Medicaid benefits
- 2010-1 detox, 1 rehab Medicaid; Medicaid spend fell to \$20,650.
- 2011-1 relapse with detox/rehab



# NYAPRS Community Engagement Peer Bridger Model

Working with NYC based individuals with multiple needs, very frequent use of emergency and inpatient, unstable housing and little to no engagement with services and supports Results:

- 47.9% reduction in those using inpatient services,
- 62.5% in inpatient days,
- 41.7% in Medicaid spend,
- from \$9.900 to \$5,200 (Optum 2013 Data)

## **Other Peer Bridger Adaptations**

- Medicaid Managed Care pilot: Health First NYC
- St John's Hospital: community hospital
- More coming

# **NYAPRS Peer Bridgers**



### **Academy of Peer Services**



# RUTGERS

School of Health Related Professions

New York Association of Psychiatric Rehabilitation Services, Inc. Recovery, Rehabilitation, Rights





## **Peer Services Advocacy and TA**

- Consultations in states including Alabama, North Dakota, New Mexico, Washington, Alaska, Mississippi,
- Ongoing presentations and articles on key elements and effectiveness of peer delivered services



# NYAPRS Systems Transformation Division



### Meet the System Transformation Team

Ruth Colón-Wagner, LMSW, Director of Training and Development Larry Hochwald, CPRP, Training and Technical Assistance Facilitator NYC and Long Island Region Daniella Labate-Covelli, MSW, Director of Managed Care Iniatives Robert Statham, CESP, BS, Training and Technical Assistance Facilitator, Western and Central Region





# **System Transformation Overview**

- Has its origins in 1998 with the start of the OMH funded Collective on Recovery, Rehabilitation and Rights
- Since then, the Division has become a premiere state and national source of transformational training and technical assistance, often in partnership with federal and regional TA centers, trade associations and Universities and with NY based training centers and consultant groups.
- Most of our work in NY is with community providers and hospitals, and nationally with providers and state governments.

# NYAPRS Training Collective



Rehabilitation & Recovery

CLEARINGHOUSE

Psychiatric Rehabilitation Services, Inc.

New York Association of

YAPRS

Partners in Recove

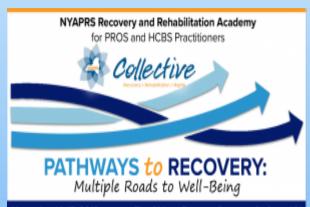
New York Association of Psychiatric Rehabilitation Services



Promoting Effective

Service Design and Delivery that advances people's and program recovery outcomes

> A project of NYAPRS with support from the New York State Office of Mental Health



November 14-15, 2019 🔸 🔿 🔿 The Gideon Putnam, Saratoga Springs, NY



BRSS TACS TA in Ponce, PR BRSS TACS Strategic Planning Albany, OR





BRSS TACS TA in California



Managed Care Technical Assistance training in Batavia, NY

#### **Open Minds Performance Management Institute**



# Virtual Strategic Planning









**RUTH COLÓN-WAGNER** 

ASOCIACIÓN DE SERVICIÓS DE REHABILITACIÓN PSIQUIÁTRICA NY

Univision Interview about Strive for Five Campaign

# **Cultural Humility**

- Cultural Competence Committee
- Conference planning, ,special events and presentations
- Advocacy
- Anti-Racism Conferences
- Website
- News Bits

### Cultural Competence Committee Members



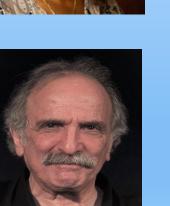






















### Key Administrative Team

Len Statham, Chief Operating Officer Eileen Crosby Negron, Office Manager

## **More Than Ever**

