

*NYAPRS Recovery and Rehabilitation
Academy For PROS and HCBS
Practitioners*

Our Values Create Values for All

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DAMN Have We Grown!

- No More:
 - Diversification Bias

No More:

- There is no future

No More:

- Dishonesty to persons served

No more:

- Inconsistency in Services

Where Are We Now?!

- We are:

- Proud to announce at dinner parties we work in behavioral health.

We are:

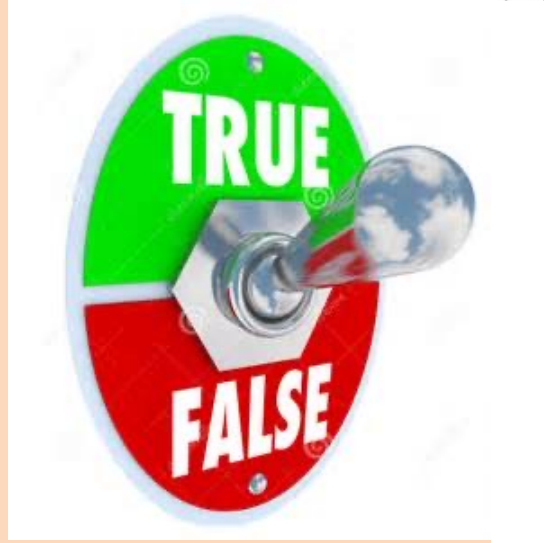
- Excited to Preach about Recovery

We are:

- Gathering Data to say, “I told you so!”

We are:

- Insuring Recovery exists Nationally and Internationally



- 1. Recovery stories should be saved and not shared.
- 2. Transformation means integration into new systems of care and support.
- 3. We can be successful creating a community amongst diversity.



What Brought Us to Today: Belief in Recovery



Professionalism to Empathy and Example

Risk and Responsibility **Despair to Hope**
Freedom, Liberty and Privacy

Custodial Care to Community Support

System Transformation

Patienthood to Personhood **Empowerment**

Illness to Wellness and Recovery for All

Shame to Dignity

Homelessness to Housing

Informed Choice and Human Rights

Isolation to Inclusion

Why We Do What We Do!

What is Our Recovery Framework



TRANSFORMATION

PRS Principles

Identifying Barriers to Recovery

VETERANS

HOLISTIC

Supported Employment

Human Sexuality

Resiliency

Recovery Framework

Promoting Wellness **Peer Support/Specialist**

Values Roles

Caring

Empowering Parents with Disabilities

SUPPORTED LIVING

PRS Values

Accountability

Behavioral Economics

- The effects of psychological, social, cognitive and emotional factors on the economic decisions of individuals.
- The psychological underpinnings of utility.
- The Importance of:
 - Feedback
 - Decision-making
 - Duality of the System

Promise of Profit

- A secondary level of Behavioral Economics
- Your gifts, PROS and HBC are without:
 - Contract
 - Strings
 - No Guarantees
 - Often with Deferred Gratification

Recovery Has Stepped to the Forefront

Recovery Across the Lifespan



Across the Life Span: Children, TAY, Adults, & Older Adults



Diversity in our Service Delivery

Phillip
3 Feb

Whaddya mean all my facts are wrong?!?

I copied everything straight off the internet!!





**"Dear Mom and Dad...How have you been?
I am fine. I miss you. If my hard drive
ever crashes, I will come downstairs to visit
you sometime. PS: Please e-mail me some food."**

It's a New Day!



"Perhaps we'd make more progress if you didn't tweet each insight."

© 2009 by Randy Glasbergen.
www.glasbergen.com



**"Wireless communication is nothing new.
I've been praying for 75 years!"**

Do You Believe: A Little Girl's Story



PROS and HCBS



You Are Strong...

You Are Wise...

You Are Important....

Thank you for seeking to
serve persons Across the
Lifespan!

Sincerely from:

Board of Directors PRA
Board of Directors PRF
Commissioners of PRA
Academy of PRF



HEALTH MANAGEMENT ASSOCIATES

**NYAPRS Recovery and
Rehabilitation Academy
for PROS and HCBS
Practitioners**

**Our Values Create Values
for All**

Meggan Christman

November 7, 2016
Schilke

From Volume to Value to Values

- From visits to outcomes
- Quality of care – measuring what you do is about communicating and demonstrating value
- Improving quality of life
- Improving community integration
- Social Determination
 - Housing stability
 - Education
 - Employment

Reform is a Chance to Get Paid By The Medical System For Work We've Been Doing

- Helping people get jobs
- Helping people get into and stay in school
- Helping people get and stay housed
- Helping people stay out of jails
- Helping people stay out of the hospital

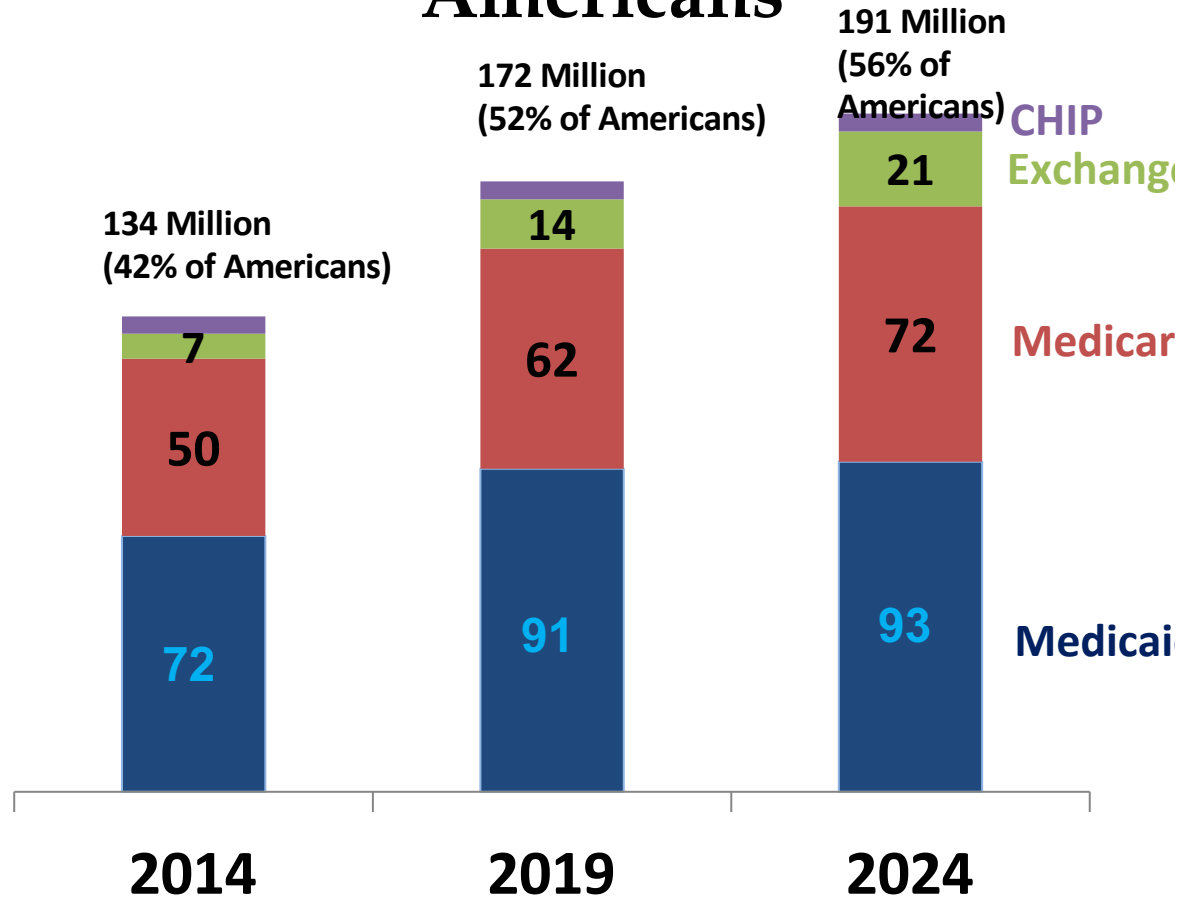
Importance of Rehabilitation and Recovery Services in the Emerging Healthcare Landscape

- Coordination
- Integration
- Peer support
- Community-based services
- Diversion from hospitals
- Wellness
- Prevention

Principles of HCBS

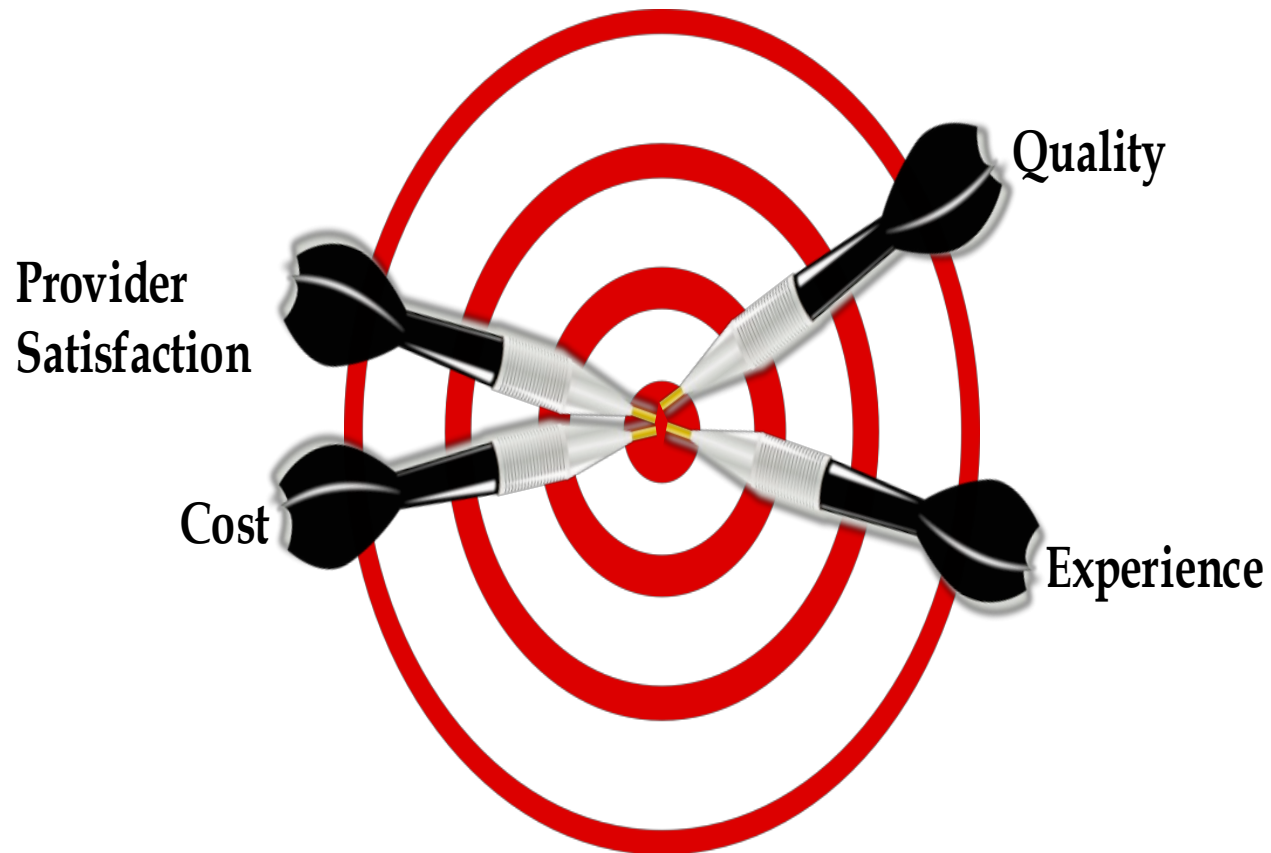
- Promote improvements in the behavioral health system
- Recovery-based managed care
- Optimizing quality of life
- Reducing symptoms of mental illness and substance use disorders
- Empowerment and choice
- Oriented toward educational, employment, housing and health and well-being goals


Within Ten Years, Public Programs Will Cover 56% of All Americans



Source: HMA, 2014.

The Quadruple Aim

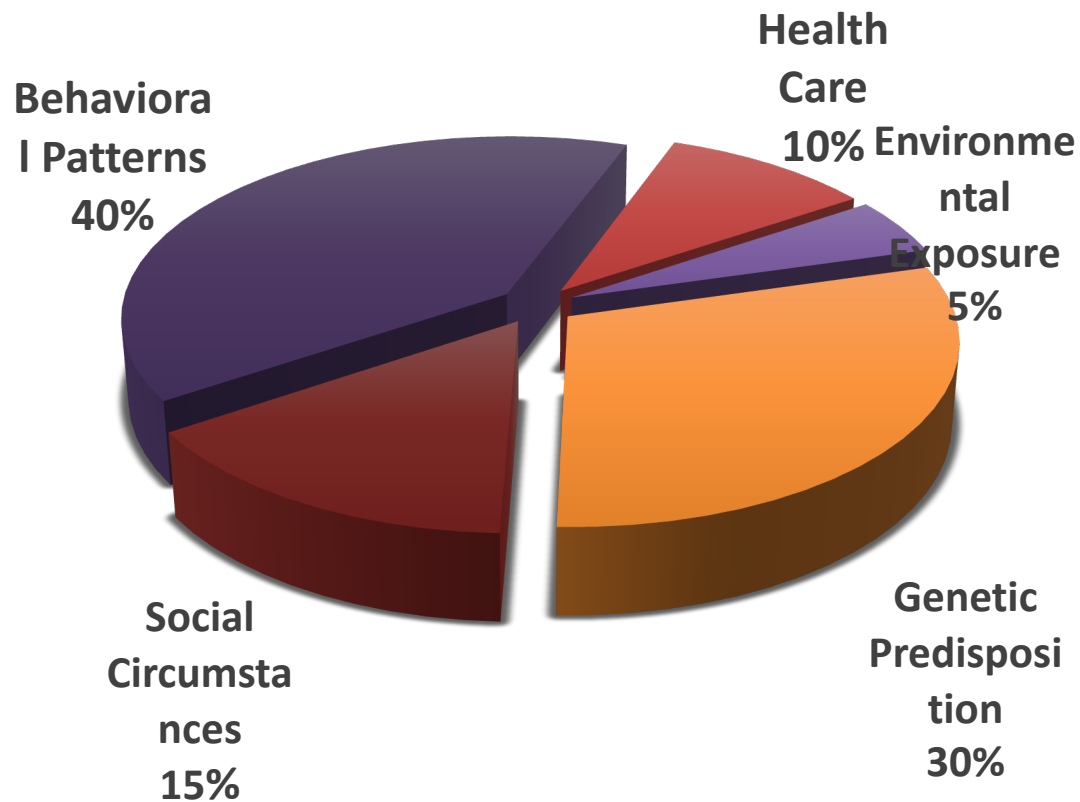




People are multi-dimensional
and so are the services you
provide....

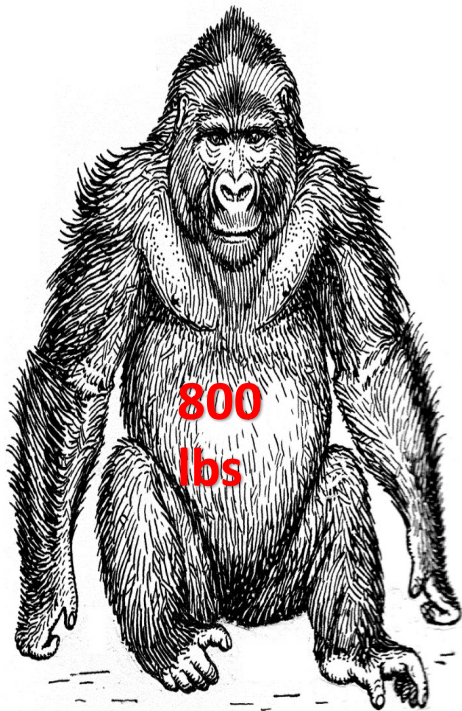
We've known for a long
time what the
healthcare system is
just figuring out....

What Impacts Health Outcomes?



Source: Schroeder, S. A. (2007, September 20). We Can Do Better — Improving the Health of the American People. The New England Journal of Medicine, 357(12), 1221-1228. doi:10.1056/nejmsa073350

The Social Determination of Health



Start With the People You Serve

No matter how the financing structure, service environment, regulatory environment, program names, billing systems change...

...the people you serve will still need services

The question is how

Importance of You and What You Do Every Day

- People still need access to the high quality services you deliver
- Recovery principles are not just aligned with value; they create value
- Goal oriented care is not new for any of us
– especially all of you
- Be the 800 lb. Gorilla

