# **NYAPRS 33rd Annual Conference**



# Recovery at the Crossroad: The Choices and Changes Ahead

September 16-18, 2015
Hudson Valley Resort & Conference Center
Kerhonkson, NY

# ~Featured Speakers~



Peggy Swarbrick Collaborative Support Programs of New Jersey Freehold, NJ



**Chirlane McCray** First Lady of The City of New York, NY



Khatera Aslami-Tamplen Alameda County Behavioral Health Care Services Oakland, CA



**Sue Bergeson** Optum Behavioral Health Geneva, IL



Onaje Muid Reality House Astoria, NY



**Matthew Federici**The Copeland Center for
Wellness and Recovery
West Chester, PA



**Lisa Dixon** Center for Practice Innovations New York, NY



**Chris Hansen** Intentional Peer Support West Chesterfield, NH



**Jody Silver**Collaborative Support
Programs of New Jersey
Freehold, NJ



Richard Dougherty DMA Health Strategies, BasicNeeds US Lexington, MA



Chacku Mathai NAMI STAR Center Arlington, VA



**Steve Miccio** PEOPLe, Inc. Poughkeepsie, NY



Erme Maula Mental Health Association of Southeastern Pennsylvania Philadelphia, PA



Rev. Perry Dougherty
The Institute for Spiritual
Formation & Society at Still Harbor
South Boston, MA



**Dorothy (Dori) Hutchinson**Center for Psychiatric Rehabilitation
Boston University
Boston, MA



**Debbie Plotnick** Mental Health America Alexandria, VA

# **NYAPRS 33rd Annual Conference**

# At-A-Glance

# Recovery at the Crossroad: The Choices and Changes Ahead

### Wednesday, September 16

	AM
9:00	NYAPRS Health, Healing & Arts Fair ongoing through conference Featuring FREE Shiatsu, Acupuncture, Reiki, Chair Massage, Ronda's Art Table, etc.
10:00	Conference Registration
	PM
11:30	Lunch
12:30	Welcome & Opening Remarks
12:45	Break
1:00	Workshops Round 1
2:15	Break
2:30	Workshops Round 2
3:45	Break
4:00	<b>Award Presentations</b>
4:30	Keynote
5:00	Cultural Diversity Bash
6:00	Dinner
7:15	Evening Sessions
	Нір Нор
	Meet 'n' Mingle
	Film
8:15	Dual Recovery Anonymous, LGBTQI, Hearing Voices & Generic Support Meetings
9:00	Open Mic with Michael Skinner
10:00	DJ & Dancing

Indoor Pool is open until Midnight



Thursday, September 17

AM		
7:00	Tai Chi for Beginners with Bryon Abrams	
7:30	Breakfast	
8:15	Breakfast with the Regional Coordinators	
8:00	Conference Registration	
9:00	Workshops Round 3	
10:15	Break sponsored by HMA	
10:30	Keynote	
11:30	Break	
11:45	Workshops Round 4	
	РМ	
1:00	Lunch	
1:45	Break	
2:00	Keynote	
3:30	Break	
3:45	Workshops Round 5	
5:00	Break	
5:15	Annual Membership/ Annual Board Meeting	
6:15	Our Famous Outdoor Barbeque with Music from DJ Jenkins	
7:15	Dual Recovery Anonymous, LGBTQI & Generic Support Meetings	
8:00	Entertainment – 3rd Annual Comedy Night	
9:30	Open Mic with Michael Skinner	
10:00	DJ & Dancing	

Indoor Pool is open until Midnight

Friday, September 18

J, 1		
AM		
7:00	Qigong with Bryon Abrams	
7:00	Early Morning Walk with Briana Gilmore	
7:30	Breakfast	
8:00	Conference Registration	
9:00	Workshops Round 6	
10:15	Break	
10:30	Keynote	
11:30	Break	
11:45	Workshops Round 7	
PM		
1:00	Lunch & Closing Remarks	

Be sure to see our own home-grown NYAPRS comedians on Thursday evening at 8:00 in the Manhattan Theatre!

Don't forget to join your Regional Coordinators for breakfast on Thursday at 8am. Look for your Region name on the table stands.

If you need CRCC, CPRP,
OASAS Credits or a
Certificate of Attendance,
please come to the NYAPRS
Registration Desk
for the paperwork before
the program starts.



# Dear Friend of Recovery, Rehabilitation and Rights,

We are very pleased to welcome you to our NYAPRS' 33rd Annual Conference, "Recovery at the Crossroad: The Choices and Changes Ahead," at the Hudson Valley Resort and Spa in these beautiful Catskill Mountains.

Our conference theme this year, **Recovery at the Crossroad: The Choices and Changes Ahead** will underscore both the unprecedented opportunities and challenges we face in ensuring that our core values of hope, choice, recovery, rights and community inclusion are infused within all of the fast moving new initiatives that are before us.

This year's program is chocked full of opportunities to advance and experience these values and approaches, as represented in our 4 stirring keynote addresses, 69 timely workshops and the extraordinary spirit of our community.

Please also check out a number of special offerings including:

- the **Health, Healing and Arts Fair** with free Shiatsu, Massage, Acupuncture, Reiki, and more (you can sign up for these at the NYAPRS registration table);
- our Multicultural Exhibition, Fashion Show and Diversity Bash;
- a special Wednesday film presentation, Beyond the Medical Model;
- our 3rd presentation of Stand up for Mental Health, founded by award-winning counselor, stand-up comic and author, David Granirer and featuring 5 new comedians;
- music with DJ Jenkins, Mike Skinner's Open Mic and our nightly Dancin' with the DJ, and our ever popular Thursday evening outdoor barbeque.

We hope that your three days are filled with inspiration, information, celebration, connection and community, along with the opportunity to re-energize and restore your own personal spirit and celebrate the very special contributions each of you has made to advance recovery, rehabilitation, rights, dignity and community inclusion in New York State and nationally.

On behalf of our Conference Committee, the NYAPRS' Board of Directors, and our dedicated staff, we offer you a very warm welcome to our 33rd Annual Conference.

Thank you.

Conference Co-Chairs

Executive Director



**Ronda's Art Tables - Ronda Jeffer** 

**Chair Massage – Mark Gallagher** 

**Early Morning Qi-Gong & Tai-Chi** 

- Bryon Abrams

For the below sessions, sign in sheets will be at the NYAPRS Registration Desk

**Shiatsu – Dagny Alexander and Karen Gerrety** 

**Acupuncture - Sue Batkin** 

Reiki - Josie Longstreet & Beth Abarca

### **NYAPRS 33rd Annual Conference**

# Recovery at the Crossroad: The Choices and Changes Ahead



**September 16-18, 2015** 

Hudson Valley Resort & Conference Center Kerhonkson, NY

# Program Wednesday, September 16

If you need CRCC, CPRP, OASAS Credits or a Certificate of Attendance, please come to the NYAPRS Registration Desk for the paperwork before the program starts.

9:00am	Health Healing & Arts Fair ongoing throughout the conference	
10:00am	Conference Registration	NYAPRS Registration Desk
11:30am	Lunch	Ballrooms A&B
12:30pm	Opening Remarks Conference Co-Chairs: Luis O. Lopez, NYS Psychiatric Institute, New York, NY Maura Kelley, Mental Health Peer Connection, WNY Independent Living, Buffalo, NY Harvey Rosenthal, NYAPRS, Albany, NY	Manhattan Theatre
12:45pm	Break	

### Workshops Round 1 - 1:00pm-2:15pm

Track Workshop # Room

The presenters will provide an update on **Recovery Now!**, a national campaign to raise awareness about proven approaches to recovery and whole health that was launched at last year's NYAPRS conference, and will discuss the outcomes and next

Phyllis Vine, Freelance Writer, Hastings-on-Hudson, NY Debbie Plotnick, Mental Health America, Alexandria, VA Moderator: Harvey Rosenthal, NYAPRS, Albany, NY

steps of the August 24th Destination Dignity March in Washington, DC.

The most innovative program promoting community independence is self-direction for people with behavioral health needs. Learn more about how this program will be piloted in New York, best practices for implementation, and how it has promise to change the peer workforce. Leaders in the field of self-direction, Erme Maula and Patrick Hendry, join us to share national experiences and opportunities.

Erme Maula, MHA of Southeastern PA, Philadelphia, PA
Patrick Hendry, Mental Health America, Alexandria, VA
Briana Gilmore, Community Access, New York, NY

Don't forget to visit the Multicultural Exhibition in the Library and our fantastic, renowned, delicious barbeque Thursday evening at 6:15pm outdoors in the tent

**Tracks:** 

PP=Public Policy BP=Best Practices MR=Medical Redesign SP=Special Populations HH&E=Health, Healing & Empowerment CI=Community Inclusion ADM=Administration

TR=Trauma
CC=Cultural Competence
PS=Peer Services

### TR

This workshop will introduce the basic concepts, values and principles of genuine trauma-informed peer support. The presenters will define trauma and discuss its impact on individuals and communities, as well as, the prevalence of trauma histories among people who use services. This session will conclude with a discussion of applying trauma-informed approaches to peer support through the development of mutual, reciprocal relationships. The discussion will be illustrated with examples of issues that may arise in trauma-informed peer support, such as understanding self-injury as a coping strategy, and the effective use of personal narrative in healing from trauma.

Bill Gamble and Beth Mangiarcina, Mental Health Empowerment Project, Albany, NY Mike Skinner, Goffstown, NH

### 104 Strategies for Health Care Organizations to Improve Treatment Engagement......Dutchess BP

The presentation will describe and demonstrate multiple strategies designed to improve engagement in ongoing healthcare. Strategies will utilize the psychiatric rehabilitation recovery-based approach, in which a partnership focused on personcentered care, strengths, and individual choice help to drive change. Outcomes associated with this approach will be presented. Attendees will have the opportunity to learn about and practice these strategies and discuss how these strategies can be integrated at their organizations.

Shari Hutchison, Community Care Behavioral Health, Pittsburgh, PA Steve Miccio, PEOPLe, Inc., Poughkeepsie, NY

### HH&E

Several presenters, including Hearing Voices USA national trainers, group facilitators, voice hearers, and other stake holders will describe the grassroots process that led to the creation and implementation of new Hearing Voices Networks including one in lower Hudson Valley. We will look at the Hearing Voices approach, discuss questions and challenges we faced, and examine how groups can be formed and how those groups from other areas can form their own networks.

Marty Hadge and Caroline White, Western Mass Recovery Learning Community, Holyoke, MA

Jeremy Reuling, MHA of Westchester, Sterling Community Center, Tarrytown, NY

Adam Black, Westchester County Department of Community Mental Health, White Plains, NY

Daniela Perna, CHOICE of NY, New Rochelle, NY

Colleen Sheehan, NYAPRS, Woodstock, NY

### SP Mental Health, Family and Addiction Recovery Movements: Learning from Each Other......ulster

SAMHSA has funded a project calling for the collaboration of three statewide networks, Mental Health, Addiction and Family Networks. This workshop will show how the three New York networks interact.

Paige Pierce, Families Together in NYS, Albany, NY

**Amy Colesante**, Mental Health Empowerment Project, Albany, NY

Suzanne Hall Westcott, Beyond MARS, Bronx, NY

### SP

A panel of parents from New York State will share their diverse parenting roles and experience, with emphasis on how healthy families can and do look different. People attending this workshop will have the opportunity to learn about support, resources and tools for use in healthy parenting.

**Lorraine McMullin**, McMullin Trainers, Delmar, NY

**Tracey Puglisi**, Association for Mental Health & Wellness, Ronkonkoma, NY

**Kelly Lane**, Pilgrim Psychiatric Center, West Brentwood, NY

George Badillo, Sound Beach, NY

Helena Smith, St. James, NY

### PP

The groundbreaking 2008 Parity Law requires that insurance plans offering behavioral health benefits provide coverage that is equitable to physical health benefits. Unfortunately, this law has not been fully enforced nationwide. Participants will learn how service providers can advocate and educate to realize true behavioral health parity in America.

Alyssa Goodin and Adam Nester, MHA of Southeastern Pennsylvania, Philadelphia, PA

### 109 CTI Housing: A Person-Centered, Harm Reduction Approach to Living Independently ...... The View CI

CTI Housing is an innovative model that is person-centered and uses harm reduction approaches to emphasize recovery, empowerment and promote living independence. This workshop will provide a description of how Restoration Society, Inc. implemented CTI, share experiences of an individual that went from CTI customer to RSI employee, and provide evaluation

Stacey Schmid and Jason Hans, Restoration Society, Inc., Buffalo, NY

**Brian Pagkos**, Community Connections of New York, Inc., Buffalo, NY

### Workshops Round 2 - 2:30pm-3:45pm

Workshop # Track Room 110 Managing Care: Innovations for Behavioral Health and Substance MR Leaders of behavioral health organizations will discuss innovations in peer services, rehabilitation, employment, and crisis alternatives that have been created within managed systems of care. Hear about the opportunities providing these innovations offer to peers and consumers and how these new service models will be beneficial in a managed care Alan Boardman, Beacon Health Strategies, LLC, Tarrytown, NY Tom Lane, Magellan Healthcare, Urbana, IL Kelly Lauletta, Community Care Behavioral Health Organization, Yonkers, NY Joyce B. Wale, Behavioral Health, UnitedHealthcare Community Plan NY, New York, NY Moderator: Jackie Negri, Negri Management Resources, LLC, Albany, NY How Culture Identity Shapes our World View and our Interaction with Life.......Ballroom C CC In this workshop, we will expand the common definition of culture to include shared patterns of behaviors and interactions, and understanding that are learned by various socialization. By taking culture into account when peers interact, the people we serve will be better equipped to share their cultural values with their various treatment teams. Personal cultural views need to be incorporated into behavioral health care. Sara Goodman, Baltic Street AEH, Inc., Brooklyn, NY **Angela Hebner**, Mental Health Empowerment Project, Albany, NY Jennifer Hernandez and Adriana Joseph, Nathan Kline Institute for Psychiatric Research - Center of Excellence in Culturally Competent Mental Health, Orangeburg, NY 112 Data Driven Decision Making and the Importance of Outcomes for a MR Valued-Based System ......Columbia What are outcomes and why do they matter both to agencies and the greater health system at large? This session will review the basics of outcomes, including identifying the populations that your agency serves, selecting the appropriate assessment measures to track progress over time, and working collaboratively to identify opportunities to increase the quality of care and lower the cost of services. Andy Cleek and Dan Ferris, McSilver Institute for Poverty, Policy, & Research, New York University, New York, NY **ADM** As our workplaces become more diversified, the opportunities for inclusion and integration of all workers increase. Supervision is a critical activity that can promote inclusion and empower our work environments. This workshop will discuss the role supervision can play in dismantling inequities and promoting inclusion. Dori Hutchinson, Center for Psychiatric Rehabilitation, Boston University, Boston, MA 114 Wage and Salary Challenges and Opportunities for Peer Support Services......Hudson 3 PS This session examines the current issues of wages and salaries for Peer Support Specialists. Based on a recent survey of both Peer Specialists and organizations that employ them, issues including rates of compensations, benefits, and requirements for training and certification are covered. This session will also discuss implications for the employment of Peer Specialists in a rapidly evolving healthcare market. Peter Ashenden, OptumHealth, Berwyn, IL Allen S. Daniels, Consultant, Cincinnati, OH BP MHA in Ulster County and PEOPLe, Inc. have collaborated to offer a support group for persons struggling with thoughts of suicide. We will share the steps we took to develop a peer-run support group on the topic of suicide and the difficult challenges we have faced since it began over a year ago. We will share the flexible guidelines we have established based on our experience. Ellen Pendegar and Denise Ranaghan, MHA in Ulster County, Kingston, NY Carrie Ruby-Geiger, PEOPLe, Inc., Poughkeepsie, NY

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### 116 Wellness Based Leadership Hudson 2 HH&E

Whether you're the leader of a Fortune 500 company, a million dollar non-profit or a small group of concerned and committed people, leadership approaches either help or hinder the wellness of those involved. Simple, clear and focused concepts work consistently for any size or scale of leadership responsibility. Learn about these simple concepts and begin to develop a lifestyle as a wellness based leader. This workshop will build on personal, professional and researched examples from business and social cause leaders as a guide to your own engagement on the path of leadership.

Matthew Federici, Copeland Center for Wellness and Recovery, West Chester, PA

### 117 Healing Trauma through Building Resiliency......Hudson 1 TR

Resiliency building skills in concert with trauma-informed approaches used in mental health recovery can heal trauma, mitigate the effects of trauma and reduce the likelihood of trauma. We are introducing the use of resiliency building skills and trauma-informed care approaches to implement in recovery-based services. We are also infusing resiliency building skills and trauma-informed care approaches in a variety of and community education efforts to reduce secondary trauma in

Patricia Blum and Janet Vlavianos, Crestwood Behavioral Health, Inc., Stockton, CA

### 118 Mission vs. Money: Person-Centered Care in an Outcome-Oriented World .......The View MR

As all systems and delivery of care models move to performance based payment methods, organizations that meet and demonstrate solid outcomes will survive through these vast system changes. At the same time, and in this new outcomeoriented system of care, it is essential to build a culture that supports person-centered standards, recovery and a traumainformed care environment. The two philosophies are not mutually exclusive. This workshop will offer strategies for creating a culture that produces strong results and great outcomes without sacrificing quality and person-centered care.

Luis O. Lopez, NYS Psychiatric Institute, New York, NY

**Len Statham**, NYAPRS, Rochester, NY

### 119 Rhythms for Wellness, Recovery & Connection: Community Drumming .......Outside at the Gazebo HH&E

This interactive workshop is an opportunity to connect to your innate sense of play and the healing, gentle power of rhythm. You may bring your own percussion instrument. A limited number of instruments (35-45) will be provided. An atmosphere of gentle safety is maintained and modeled. We'll review basic drumming technique, connect with our heartbeat, and play in community, responding to the rhythms of the natural world and enjoying a circle of rhythm. No drumming experience is

Chrys Ballerano, NYS Coalition Against Sexual Assault, Albany, NY

3:45pm-4:00pm **Break** 

**Award Presentations** 4:00pm

### Keynote - 4:30pm-5:00pm

### 

Chirlane McCray, First Lady of New York City, NY Award Presenters:

Harvey Rosenthal, Executive Director, NYAPRS, Albany, NY

Theresa Hall, NYAPRS Board of Directors, Cultural Competence Committee Co-Chair, Peer Support Specialist, West Babylon, NY

Luis O. Lopez, MS, New York State Psychiatric Institute, New York, NY

New York City's First Lady will draw from her personal and public experience to lay out her inspiring vision to improve mental health services and policies and to courageously combat discrimination and stigma.

### 5:00pm-6:00pm

### Cultural Diversity Bash, music by DJ Jenkins ...... Hotel Lobby

NYAPRS would like to welcome all conference participants to celebrate with us at our Cultural Fashion show during our Cultural Diversity Bash. Please don't forget to visit the Multi-Cultural Exhibit, under the stairs to the left. Sponsored by the NYAPRS Cultural Competence Committee

NYAPRS would like to welcome all conference participants to celebrate with us at our Cultural Fashion show taking place on Wednesday, September 16 at 5:00pm during the Cultural Diversity Bash. Sponsored by the NYAPRS Cultural Competence Committee



### **Evening Sessions - 7:15pm-8:15pm**

### Promoting Recovery, Cultural Competency, & System Advocacy through Hip-Hop.....Dutchess CC 120

Come hear a dynamic group of presenters share their passion, personal stories, insight, and thought provoking ideas around Hip-Hop and how it relates to recovery, cultural competency, and systems advocacy. Workshop participants will learn from, and engage with, presenters whose lived experience and recovery are directly influenced by Hip-Hop culture. Hip-Hop, like the psychiatric survivors/consumers movement, has brought awareness to discrimination, stigma, and inequality for decades. The presentation is for everyone from the Hip-Hop enthusiast to the novice.

Chacku Mathai, NAMI STAR Center, Arlington, VA

Luis O. Lopez, NYS Psychiatric Institute, New York, NY

Matthew Pettite, MHA Rochester, Rochester, NY

Celia Brown, NYS Office of Mental Health, New York, NY

Amanda Saake, The Coalition of Behavioral Health Agencies, Inc., The Center for Rehabilitation and Recovery, New York, NY **Jerald Jenkins**. Services for the UnderServed, New York, NY

### HH&E 121

Does the idea of talking to people you don't know make you weak in the knees? This workshop will offer some fun and engaging strategies that will help you overcome your fears and meet new people with charm and confidence. This fun and interactive workshop will also present opportunities to brainstorm about how to overcome obstacles to dating such as budget limitations, transportation and the dreaded first date jitters.

Amv Colesante. and Bill Gamble, Mental Health Empowerment Project, Albany, NY

### **Beyond the Medical Model** Movie 122

**Manhattan Theatre** 

Beyond the Medical Model examines the impact of a one-model system that has been written so inextricably into our law and language that it has become difficult for many to even hear the evidence supporting a much broader take on what we so often label 'mental illness.' Through the expertise of people sharing a range of worldviews and parts of their own stories, information is offered on how we have sometimes harmed ourselves and our communities through our own rigidity. The film encourages us to explore how we might begin to understand our experiences through a variety of lenses and without limiting ourselves to any one box or framework. Dr. Daniel Dorman, author of Dante's Cure, was once quoted as saying, "If even one apple fell up, wouldn't we need to at least begin to question the laws of physics?" This is the story of some of those apples.

This movie was directed by Sera Davidow and produced by Western Mass Recovery Learning Community, Holyoke, MA

### Support Meetings 8:15pm

Join us for connection and affection.

Hearing Voices Group Columbia

A Hearing Voices approach challenges the stigma around hearing voices/having unusual sensory perceptions by offering a supportive environment free from judgment or the assumption of illness. In practice, it is an approach that presumes that such experiences can be a normal part of human experience with a variety of meanings for people. Hearing Voices Groups are community-based support groups offering people who have had such experiences the opportunity to understand, learn, and grow from them together. Anyone who would like to attend this Hearing Voices Group has a safe place to share your own experiences is welcome.

Dual Recovery Anonymous is a self-help group designed to meet the needs of people who are in both mental health and addiction recovery.

LGBTQI Support Group ...... Hudson 3

Take this opportunity to meet and share your experiences with your peers in the lesbian, gay, bisexual, transgender, queer, and intersect community.

### Open Mic with Michael Skinner ......Ballroom C 9:00pm

Come share your creative talents. Singing, playing music, reading poetry, stand-up comedy, facilitated by long-time NYAPRS conference favorite, Michael Skinner. Whether you are an active participant getting up on stage or a supportive audience member, this is a time of peer support, compassion and having fun. More about Mike: he's a former member of a number of successful rock bands that included a tour of England in the late 70s. Mike's whole world changed many years ago with the onset of a psychiatric diagnosis of post-traumatic stress disorder and depression. With persistence, patience and hard work, he has returned to his musical endeavors and over the past few years has released several albums. A diagnosis is not a destiny! See www.mskinnermusic.com

DJ & Dancing ...... Empire Lounge 10:00pm

Pool open until midnight

# Program

# Thursday, September 17

If you need CRCC, CPRP, **OASAS Credits or a Certificate** of Attendance, please come to the NYAPRS Registration Desk for the paperwork before the program starts.

### **Early Morning Brain Food**

If you're looking for a way to reduce stress, consider tai chi (TIE-CHEE). Originally developed for self-defense, tai chi has evolved into a graceful form of exercise that's now used for stress reduction and a variety of other health conditions. Often described as meditation in motion, tai chi promotes serenity through gentle, flowing movements.

7:30am-9:00am	Breakfast	Ballrooms A&B
8:15am	Breakfast with Your Regional Coordinators  Look for your region's sign on the tables.	Ballrooms A&B
8:00am	Registration  You only have to register once for the entire conference.	NYAPRS Registraion Desk

### Workshops Round 3 - 9:00am-10:15am

Track Workshop #

123 Activation: The 'Secret Sauce' to Promote Recovery and Wellness...... Manhattan Theatre RP How do we support a consumer's movement from just "coming to an appointment" to being actively engaged in their own recovery between visits? The art and science of activation gives us practical insights. We'll look at research, consider two different frame works and share a series of free resources and tools that can be put to use immediately.

Sue Bergeson, OptumHealth, Geneva, IL

124 Ensuring Justice and Treatment for All: Criminal Justice and Mental Health SP Policy Implications Ballroom C

The time has come for the criminal justice and behavioral health systems to join to maximize our efforts in the areas of prison and jail diversion, treatment and support, discharge planning and re-entry! Among the issues discussed will be the state's new Crisis Intervention Team (CIT) initiatives, implementation of trauma-informed Sequential Intercept Model approaches and the unique role that peer support is playing in the criminal justice area.

Dan Abreu, Policy Research Associates - Gain Center, Delmar, NY

Don Kamin, Institute for Police, Mental Health & Community Collaboration, Rochester, NY

Moderator: Harvey Rosenthal, NYAPRS, Albany, NY

CC

This workshop is designed to raise the awareness of cultural barriers and foster a more culturally competent environment. It will demonstrate how holistic methods and pratices in a way that bridges the gap of socio-economic, racial and gender descrepancies.

Jeffrey McQueen, MHA Nassau County - Consumer Link, Hempstead, NY

BP

In this workshop, you will learn how to engage in shared decision making with youth and young adults experiencing early psychosis. Learning will be enhanced by examples from OnTrackNY teams. Outcomes related to shared decision making will also be shared.

Liza Watkins and Iruma Bello, OnTrackNY, New York, NY Lisa Dixon, NYS Psychiatric Institute, New York, NY

Be sure to get an appointment to all of the health care practitioners: Chair Massage, Shiatsu, Reiki and Acupuncture.

All FREE!

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### 127 Sustaining a Culture of Recovery through Agency Orientation .......Hudson 3 ADM

This workshop will provide attendees with information on how one agency, Putnam Family & Community Services, sustains a belief in the culture of recovery. Culture change does not happen overnight, and must be nurtured and monitored in order to be sustained. An orientation presentation for all new staff will be shared with attendees, including a discussion of telltale signs of programs that are not recovery oriented.

Alison Carroll, Putnam Family & Community Services, Carmel, NY

### 128 National Peer Certification and NYS Certified Peer Specialist: Peers Working in PS Private Practice Settings

This workshop will discuss both Mental Health America's new National Peer Support Certification and New York State's Peer Specialist Certification and the opportunities they bring for peers to work in the private sector as an insurance reimburseable service.

Patrick Hendry, Mental Health America, Alexandria, VA **Ellen Healion**, Hands Across Long Island, Central Islip, NY

### 129 Protecting What's Precious: Making the Transition to Managed Medicaid MR Behavioral Health Hudson 2

As programs convert to 1915(i) Home and Community Based Services, the changes will be massive. As this happens, the question for peer-run, recovery-oriented agencies is how to safeguard their recipe for success in the new funding

Joshua Rubin and Meggan Schilkie, Health Management Associates, New York, NY

### MR 130 Creating a Recovery-Based Care Plan in the Era of Managed Care......Hudson 1

The new environment of Managed Care requires an extra level of accountability and a new way of managing data. The session will provide guidance on developing person-centered service plans that meet all the quality assurance standards posed by CMS, with focus on the use of an agency's data management system as a tool for compliance and assessment of services provided. Attendees will construct a hypothetical plan of care and come away with a list of strategies about how providers can meet and demonstrate quality assurance, monitoring and improvement standards.

David Bucciferro, Foothold Technology, New York, NY Steve Duke, Baltic Street AEH, Inc., Brooklyn, NY

### 131 Recovery Centers: No Site Required...... The View PS

This workshop will discuss how Recovery Center peer staff can provide targeted wellness education and tools for people living in our community without walls. Recovery Centers offer a variety of peer-to-peer services that focus on overall health and wellness, employment, self-help, direct access to traditional and non-traditional services and are done in one's community instead of a permanent facility. Learn about the difference that a Recovery Center can contribute to your

**Joseph Woodward**, Housing Options Made Easy, Gowanda, NY

Steve Miccio, PEOPLe, Inc., Poughkeepsie, NY

Amy Colesante, Mental Health Empowerment Project, Albany, NY

Break 10:15am-10:30am

Sponsored by Health Management Associates HMA

### Keynote: 10:30am-11:30am

### Leadership to Promote Recovery, Rights, System Transformation and Peer Support .... Manhattan Theatre

Khatera Aslami-Tamplen, Alameda County Behavioral Health, Oakland, CA

Khatera will describe grassroots efforts to transform local, state and national mental health systems and policies, drawing on her nationally acclaimed experience in supporting a culturally and ethnically diverse group of consumer champions in California.

### Break 11:30am-11:45am



Don't forget to turn in your conference evaluations and get a raffle ticket for prizes including a Scholarship to the 2016 Conference.

Turn in your overall evaluation for a chance to win a free weekend at the Hudson Valley Resort & Spa (subject to availability). You must be present to win any raffles.

### Workshops Round 4 - 11:45am-1:00pm

Track Workshop # Room

# HH&E 132 The Dimensions of Wellness: Strategies for Maintaining a Healthy Lifestyle .... Manhattan Theatre This interactive workshop gives an overview of common health issues for individuals with mental health conditions and introduces a multi-dimensional model of wellness. Using a curriculum designed by Peggy Swarbrick of the Wellness Institute,

introduces a multi-dimensional model of wellness. Using a curriculum designed by Peggy Swarbrick of the Wellness Institute, Collaborative Support Programs of New Jersey, the workshop provides tips and strategies for assisting people who use mental health services to develop and sustain a wellness lifestyle. To learn more, visit http://www.cspnj.org and click on Our Services and then Wellness Institute.

Peggy Swarbrick, Collaborative Support Programs of New Jersey, Freehold, NJ

CC 133 Cultural Activation: Expanding the Concept of Health Literacy and Consumer Activism ... Ballroom C
The Cultural Activation Prompts (CAPS) tool is a set of cues on information the consumer might benefit from communicating to a caregiver, including: what he/she would like to be called, what name they give to mental health challenges, their perceived causes, and consequences. It also provides prompts on stresses, coping strategies and views on treatment.

Research indicates better health outcomes are achieved with greater participation of care recipients in their health care encounters. This tool supports that effort to achieve greater consumer participation.

**Lenora Reid-Rose**, Center of Excellence in Culturally Competent Mental Health Care, NKI, Cultural Competence & Diversity Initiatives. Coordinated Care Services Inc., Rochester, NY

Sandra Mitchell, National Action Network, New York, NY

Onaje Muid, Reality House, Inc., Astoria, NY

### 

This workshop features diverse, practical perspectives concerning the relationship, interplay, and synergy between supervisors and supervisees—taking into consideration additional concerns related to the inherent challenges peers encounter in the world of work regarding integration, professional growth and role ambiguity.

Gita Enders, NYC Health and Hospitals Corp, Office of Behavioral Health, New York, NY

Mat Costanzo, Pilgrim Psychiatric Center, W. Brentwood, NY

Sara Goodman, Baltic Street AEH, Inc., Brooklyn, NY

Moderator: Jonathan P. Edwards, NYC Department of Health and Mental Hygiene, Long Island City, NY

### 

Health Homes: Where are they? This workshop will provide clinical providers an overview of the actual scope of services and current administrative structure of Health Homes. The majority of the workshop will be a facilitated small and large discussion allowing providers and health homes to talk about current barriers to collaboration and possible solutions.

Valentine Cruz, Queens Coordinated Care Partners, LLC, New York, NY

**Dyana Morrow** and **Eric Stone**, St. Joseph's Care Coordination Network Health, Syracuse, NY

Moderator: Harvey Rosenthal, NYAPRS, Albany, NY

### ADM 136 Beginning the Dialogue about Implementing a Recovery-Oriented Practice.....Hudson 3

Shifting practice to recovery orientation presents some barriers that must be identified before we can fully adopt it. For example, shared decision making presents new issues around power sharing, medication and possible liability. Recognition of the need to honor the dignity of risk and recognize the duty to care may be uncomfortable concepts. Providers need to navigate the middle ground between "neglect" and "overprotect." Many providers have little supervision and support in implementing these concepts. This workshop will allow participants to begin a dialogue about moving towards a recovery-based practice model and what personally and professionally it might take to get them there.

**Lisa Dixon**, NYS Psychiatric Institute, New York, NY

Edye Schwartz, NYAPRS, Mahopac, NY

# SP 137 "I Did it My Way" Personalizing Dual Recovery: The Center for Practice Innovations (CPI) Launches a New Interactive Module for Consumers and Families on Dual Recovery.... Ulster

CPI is launching a new interactive module for consumers and families interested in finding out more about dual recovery, that is recovery from both mental/emotional and alcohol and drug issues. The module includes information delivered in an interactive way, personal recovery story video clips and an "action planner". The action planner allows consumers and family members to complete a personalized plan that includes goals around dual recovery and identified community resources. We will describe the various parts of the module and demonstrate this resource for participants.

Forrest P. "Rusty" Foster, Luis O. Lopez, and Nancy Covell, NYS Psychiatric Institute, New York, NY Elizabeth Patience, NYS Office of Mental Health, Syracuse, NY

CC

Educational credentials are essential for career progress. We will describe educational options and key current issues for certified peer workers, brainstorming as a group about specific individual and systems strategies to promote peer career development. Workshop faculty members have direct experience of the impact of educational credentials on peer careers.

**Jessica Wolf**, Decision Solutions, Fairfield, CT

Elizabeth Breier, Collaborative Support Programs of New Jersey, Freehold, NY

**Erme Maula**, Mental Health Association of Southeastern Pennsylvania, Philadelphia, PA

ΒP

This workshop will include a mix of presentation and interactive discussion designed to build understanding of the 'Alternatives to Suicide' approach and the power of peer-to-peer support for people who are struggling with thoughts of killing themselves as presented by people who have 'been there.'

Caroline White and Marty Hadge, Western Mass Recovery Learning Community, Holyoke, MA

140 Madness: Heroes Returning from the Front Line ...... The View SP

This workshop lays out the framework for storytelling and publishing as a means of healing, reducing stigma and promoting self-understanding. The panel represents a few of the people who participated in the producing of the book, Madness: Returning from the Front Lines.

**Isaac Brown**, Baltic Street AEH, Inc., Brooklyn, NY

Joanne Forbes, St. Paul's School of Nursing, Staten Island, NY

141 Removing the Invisibility Cloak: Finding Allies when You Feel Unseen.....orange CI

It is normal for individuals in recovery to feel alone or misunderstood, especially when integrating back into the community. This seminar will present the tools needed to find allies when you are afraid and how to empower yourself when you are not comfortable reaching out.

**Andrea A Kwamya**, NBTY, INC, Ronkonkoma, NY

1:00pm-1:45pm **Lunch** .....

1:45pm-2:00pm **Break** 

### Keynote - 2:00pm-3:30pm

What Really Matters Manhattan Theatre

Our extraordinary panel has helped lead the way in forging cherished values and advances that have guided the development of our movement and our field...and that must play fundamental roles in the new systems and services that lie ahead. Our presenters will join with our audience to examine how to best position key themes like wellness, intentional peer support, dual recovery, human rights, employment, cultural competence, self-directed care and trauma based recovery.

Peggy Swarbrick, Collaborative Support Programs of New Jersey, Freehold, NJ

Chris Hansen, Intentional Peer Support, West Chesterfield, NH

Maura Kelley, Mental Health Peer Connection, WNY Independent Living, Buffalo, NY

Chacku Mathai, NAMI STAR Center, Alexandria, VA

Erme Maula, MHA of Southeastern Pennsylania, Philadelphia, PA

**Teena Brooks**, NYC Department of Health and Mental Hygiene, Long Island City, NY

3:30pm-3:45pm **Break** 

Don't forget to stop by the Cultural Exhibition Center near Ronda's Art Tables on Wednesday and Thursday to view the cultural artifacts brought by conference attendees.

### Tracks:

**PP=Public Policy BP=Best Practices** MR=Medical Redesign **SP=Special Populations**  **HH&E=Health, Healing & Empowerment CI=Community Inclusion ADM=Administration** 



TR=Trauma **CC=Cultural Competence PS=Peer Services** 

### Workshops Round 5 - 3:45pm-5:00pm

1101	попор	o Round of Grispin Groupin
Track	Works	Shop # Room
MR	142	Medicaid Redesign and Healthcare Reform Initiatives
PS 143	143	Walking the Fine Line: Exploring the Perspective of Behavioral Health Professionals
		with Lived Experience Ballroom C
		Lived experience of recovery from mental health conditions is prevalent among people working in a variety of roles throughout the mental health system. Regrettably, the presence of stigma leads to an on going "us vs. them" mentality and creates fear on multiple levels for workers who may be considering disclosing and/or using their own histories. This workshop, led by three peer-professionals, will encourage an open dialogue around the issues of disclosure, roles and internal stigma, while looking at how providers' disclosures of their own lived experiences may help to break down barriers throughout the mental health system.
		Elizabeth Breier, Collaborative Support Programs of New Jersey, Freehold, NY
		Amanda Saake, The Coalition of Behavioral Health Agencies, Inc., The Center for Rehabilitation and Recovery, New York, NY
	Jeremy Reuling, MHA of Westchester, Sterling Community Center, White Plains, NY	
HH&E	144	Flirting Works: Be a People Magnet, Network with Ease and Energize Your LifeColumbia Would you like to: transform meeting new people into instant adventure, friendship, fun and romance? Radiate poise and confidence? Master the art of small talk? Make an unforgettable first impression? Join Fran Greene, author of The Flirting Bible and former director of match.com as she shows you the way. Don't miss it!  Fran Greene, Commack, NY
ADM	145	Collaborative Conversations about Directing and Managing Peer-Run Programs Dutchess This workshop will engage collaboratively with participants around the puzzles, paradoxes, lessons and opportunities which arise in these kinds of hybrid work environments. The goal of this workshop is to be open to the challenges of the intersection of the formal helping and work world and the power of and potential of peer support and peer-run programs.  Dori Hutchinson, Center for Psychiatric Rehabilitation, Boston University, Boston MA Jody Silver, Collaborative Support Programs of New Jersey, Freehold, NJ
PS 1	146	Intentional Peer Support as a Framework for Human Rights, Activism
		and Social Change  Hudson 3  Human rights activism and social change require delivery of information in ways which can be heard. How do we create the discomfort that leads to change, as well as the relationships to make change happen? In this workshop, the principles and tasks of IPS will be used to examine how to build conversations and relationships to sustain change.  Chris Hansen, Intentional Peer Support, South Starksboro, VT
TR	147	The Emerging Use of Historical Trauma to Treat Chemical Dependency

Be prepared to laugh at our 3rd Annual Stand Up for Mental Health Comedy night with David Granirer

**See page 15 for the comedians** 

Tracks:

PP=Public Policy BP=Best Practices MR=Medical Redesign SP=Special Populations HH&E=Health, Healing & Empowerment CI=Community Inclusion ADM=Administration

TR=Trauma
CC=Cultural Competence
PS=Peer Services

### 148 LGBTQI Mental Health Consumers: Sexual and Gender Minority Mental Health CI

This presentation will encompass the history and legacy of the modern LGBTOI rights movement at its intersection with the mental health system. Presenters will offer compelling examples in our history from the early gay mental health pioneers to todays LGBTQI mental health activists who advocate for progress and reform in the mental health systems towards the empowerment and enfranchisement of LGBTQI mental health recipients.

Bert Coffman, Zappalorti Society, New York, NY

Alfredo Wilson, New York, NY

Lorraine Nunez, Fountain House, Bronx, NY

Phillip Williams, Rainbow Heights Club, Brooklyn, NY

Michael Livote, NAMI GLBT NYS, Bronx, NY

### 149 Successful Strategies for Fully Integrating Peers in Systems and PS

Services Transformation..... This workshop will identify some of the successful strategies, as well as some of the barriers encountered, for integrating peers in systems and services transformation initiatives through the experiences and outcomes of SAMHSA's Mental Health Transformation Grant program.

Terri Hay and Ashley Mehallow, Policy Research Associates, Delmar, NY

### TR

Many people who receive mental health services have experienced trauma. This presentation will be an overview defining trauma, signs and symptoms, treatment options and strategies for wellness. This powerful presentation will be delivered by people who have been touched by trauma in their lives and have successfully overcome it.

Sadine Richardson, Dawn Batson, and Vincent Mancini, Federation of Organizations, Patchogue, NY

### BP

Vita Signs 6 is a University of Texas (UT) Southwestern Medical Center DSRIP project aimed to identify and treat Depression in Primary Care Clinics using a web based application. Come listen to successes, challenges and lessons learned as we transform how depression is identified and treated in our community.

Manish Jha and Charlotte Carito, (UT) Southwestern Medical Center, Dallas, TX

5:00pm-5:15pm **Break** 

### 5:15pm-6:15pm Annual Board/Annual Membership Meeting.....

..... Columbia

### 6:15pm-7:15pm

**Barbeque** - raffles, music "The Best of Dance" by DJ Jenkins..... Enjoy our famous outdoor barbeque! Bring a sweater, it may be chilly!

### **Support Meetings** 7:15pm

### Open Peer Support

Join us for connection and affection.

Dual Recovery Anonymous.......Hudson 1

queer, and intersect community.

Dual Recovery Anonymous is a self-help group designed to meet the needs of people who are in both, mental health and

addiction recovery.

LGBTQI Support Group Hudson 2 Take this opportunity to meet and share your experiences with your peers in the lesbian, gay, bisexual, transgender,

8:00pm-9:30pm

## 



Stand Up for Mental Health with David Granirer

Founded by award-winning counselor, stand-up comic, and author David Granirer, Stand Up For Mental Health (SMH) teaches stand-up comedy to people with psychiatric disabilities as a way of building confidence and fighting public stigma. For this show David has trained five NYAPRS conference attendees to do acts all about their recovery journeys. http://www.standupformentalhealth.com

Comedians

Matt Canuteson, Policy Research Associates Inc., Delmar, NY

Lillie Johnson, NYS Office of Mental Health, Albany, NY

Chris Hansen, Intentional Peer Support, West Chesterfield, NH

Alan Kroger, MHA of Westchester's Sterling Community Center, White Plains, NY

**Donna Parmer**, MHA of the Southern Tier/The Sunrise Wellness Center, Binghampton, NY

### Open Mic with Michael Skinner.....Ballroom C 9:30pm

Come share your creative talents in singing, playing music, reading poetry, stand-up comedy, etc. - facilitated by long-time NYAPRS conference favorite, Michael Skinner. Whether you are an active participant getting up on stage or a supportive audience member, this is a time of peer support, compassion and having fun. More about Mike: he's a former member of a number of successful rock bands that included a tour of England in the late 70s. Mike's whole world changed many years ago with the onset of a psychiatric diagnosis of post-traumatic stress disorder and depression. With persistence, patience and hard work, he has returned to his musical endeavors and over the past few years has released several albums. A diagnosis is not a destiny! See www.mskinnermusic.com

10:00pm

DJ & Dancing Empire Lounge

Pool open until midnight

# Friday, September 18, 2015

### Early Morning Brain Food

7:00am-8:00am

Oi-Gong for Beginners with Bryon Abrams Aerobics Room

Come start your day with a taste of an ancient Chinese health care system that integrates physical postures, breathing techniques and focused intention. The gentle, rhythmic movements of Qi-gong reduces stress, builds stamina, increases vitality, and enhances the immune system. It has also been found to improve cardiovascular, respiratory, circulatory, lymphatic and digestive functions. Qi-Gong's greatest appeal is that everyone can benefit, regardless of ability, age, belief system or life circumstances.

7:00am-8:00am

This scenic walk offers an opportunity to experience the rolling hotel grounds in the morning light, as well as a chance to meet fellow conference-goers. The group can stagger based on preferred pace, but we will generally stay together on a guided course. A great way to start the day!

7:30am-9:00am

8:00am

Registration NYAPRS Registration Desk

You only have to register once for entire conference.

If you need CRCC. CPRP. OASAS Credits or a Certificate of Attendance, please come to the NYAPRS Registration Desk for the paperwork before the program starts.

### Workshops Round 6 - 9:00am-10:15am

Workshop # Track

Room

Behavioral health conditions are the only health issues that are more likely than not to go unaddressed until crisis: i.e. Stage 4. Worse yet, in too many locations, issues are addressed only by way of the criminal justice system: by police officers, and in detention facilities, such as county and state jails. Come and learn about communities that do better than most, what we know about effectively intervening earlier, addressing the effects of toxic stress and trauma, and breaking inter-generational cycles. We will explore how to advocate for policy changes that will result in prevention for those at risk, integrated community-based treatment for those who need it, and achieving the goal of recovery.

Debbie Plotnick, Mental Health America, Alexandria, VA

MR

BP

153 Managed Care and Self-Care: HARPs, Health Homes, and Prioritizing Well-Being

This workshop will discuss the dramatic upcoming changes to behavioral health service delivery in New York State. Learn more about how managed care, specialty HARP plans, and health homes can impact what services are available to you and how to navigate the changes. We will also discuss self-care as an ongoing priority during this time, and have an open dialogue about how to uphold well-being, self-advocacy, and self-determination in times of systems change.

**Barbara Tedesco**, UnitedHealtcare Community Plan, New York, NY

Carlton Whitmore, NYC Department of Health and Mental Hygiene, Long Island City, NY

Briana Gilmore, Community Access, New York, NY

### 154 Supporting and Promoting Recovery through the Philosophy and Practice of Psychiatric BP Rehabilitation......Columbia

Providers and participants know that psychiatric rehabilitation practice works in supporting and promoting recovery. As a practice, it can be challenging to explain its efficacy. This presentation provides a framework for defining psychiatric rehabilitation practice and principles. The goal of the presentation is to cultivate and strengthen the training participants' capacity to accurately and succinctly describe pscyhiatric rehabilitation practice and principles.

Amanda Saake, The Coalition of Behavioral Health Agencies, Inc., The Center for Rehabilitation and Recovery, New York, NY Veronica Carey, Drexel University, Policy Research Associates, McLean, GA Edye Schwartz, NYAPRS, Mahopac, NY

155 Technology Uses to Improve Wellness and Communication with Health Care Providers .... Dutchess MR

This workshop will demonstrate how the use of technology can be critical to providing comprehensive patient centered care through the involvement of community based organizations and electronic portals, patient portals and field based documentation Participants will see some of the latest advances in technology and electronic health records and understand how these tools advance care and services.

Ellen Pendegar, MHA in Ulster, Kingston, NY Virna Little, The Institute for Family Health, New York, NY

BP

The Soteria Approach of the 1970's had demonstrated recovery outcomes with people experiencing extreme states. A recent replication in Alaska has had many challenges, but also many successes consistent with the original Soteria. The approach, successes and challenges will be illuminated through history, stories and participant discussion.

Susan Musante, State of Alaska, Department of Human Services, Division of Behavioral Health, Anchorage, AK

157 Transformational Crisis Services: Peers Bring Unique Mix of New Approaches......ulster PS

There are a growing number of peer-run and peer-operated alternatives that support self-determination, empowerment, and the power of turning challenges into opportunities. These alternatives not only serve to help some individuals avoid hospitalization, but can also support people to learn from their experiences, build more meaningful lives and move beyond a cycle of moving in and out of 'crisis' altogether. This workshop will offer insight into an array of these peer-to-peer approaches, including respite houses, warm lines, resource centers, and community bridging as they relate to topics such as financing strategies, training, and the role of peer approaches in a comprehensive crisis service system.

**Tom Lane**, Magellan Healthcare, Urbana, IL

Sera Davidow, Western Mass Recovery Learning Community, Holyoke, MA

Moira Dwyer, PEOPLe, Inc., Poughkeepsie, NY

PS

The Journey of Recovery: Accessing practical resources and relationships to maintain your journey to recovery. Shaping our recovery through NAMI Signature Programs that offer hope to everyone by providing effective tools and peer support to assist in navigating the mental health system.

Shaniqua Jackson, National Alliance on Mental Illness-NYS, Albany, NY Alexis Hill, NAMI-Mid Hudson, Poughkeepsie, NY

PS

From the outcry of alleged lunatics in the 1800s to the birth of the Mental Patients Liberation Movement in the 1970's. From the call for self-help and alternatives in the 1980s to the birth of an industry in the 1990s "The Historical Roots of Our Movement" chronologies 100 years of historical roots that have led to the opportunity for Certified Peer Specialists. Participants will have information necessary to pass similarly named Academy of Peer Services course.

Bill Gamble, Mental Health Empowerment Project, Albany, NY

HH&E

Ok, these are challenging, uncertain and stressful times. Many of us feel the pressure in our work, in our advocacy, and in our personal lives. So the question is: How do we live our lives in these times with a sense of hope and joy? In this workshop, we'll have some fun, sing some songs, move around a bit and talk together about what our purpose is and what we can do to bring a sense of fulfillment in our work and advocacy.

**Steve Holmes**, Self-Advocacy Association of NY, Schenectady, NY

10:15am-10:30am **Break** 

The NYAPRS Board of Directors and Staff are very pleased you came to our Conference. Please be sure to fill out the overall conference evaluation and tell us about your experience. It is very helpful in planning for next year's conference.

### **Keynote - 10:30am-11:30am**

### Spirituality, Hope and Healing: Community Conversations on Trauma, Justice and Resilience Manhattan Theatre

What do we know about the factors that influence community resilience and health? Opening up spaces in community to talk about health in ways that allow for connection, shared narrative, and spirituality is the only way to build a foundation for resilience, healing, justice and change. Community-based, facilitated dialogues provide a forum to connect people to themselves, others, and the broader community resources. Learn methods of promoting health literacy and building community by helping people heal together through reflection, story-telling, learning, dialogue and planning.

Richard H. Dougherty, DMA Strategies and BasicNeeds US, Lexington, MA

Rev. C. Perry Dougherty, Institute for Spiritual Formation & Society at Still Harbor, South Boston, MA

11:30am-11:45am **Break** 

### Workshops Round 7 - 11:45am-1:00pm

Workshop # **Track** Room

### 161 NYC Crisis Intervention Teams (CIT): Progress, Advocacy, and the PΡ Future of Diversion Manhattan Theatre

Join New York City leaders and the NYAPRS public policy team in a timely update about the progress of CIT teams in New York City. Learn how stakeholders have come together to initiate training and systems changes that hold great promise for the future of jail diversion in New York City and beyond.

Carla Rabinowitz. Community Access. New York. NY

John Volpe, Special Advisor on Criminal Justice, New York City Department of Health and Mental Hygiene, Queens, NY Theresa Tobin, Deputy Chief, Collaborative Policing, NYPD

### 162 The Transforming Power of Collaborative Circles: Exploring Recovery to Practice Next BP

Recovery to Practice Next Steps is a collaborative learning circle where participants tap into and share deep beliefs about how recovery and transformation happen. It joins peers, family members, and providers in new ways of interacting and creating healing communities together. When integrated with the Wellness Recovery Action Plan (WRAP®) the beliefs shared within these communities are further united and transformed under a core set of values that inspire hope for the future.

Matthew Federici, Copeland Center for Wellness and Recovery, West Chester, PA

Rita Cronise, Rutgers University/International Association of Peer Supporters, Victor, NY

**Noelle Pollet**, Heart Circle Consulting, West Camp, NY

Colleen Sheehan, NYAPRS, Woodstock, NY

### 163 Center for Practice Innovations (CPI) Brings Helpful Workbooks Directly to CI

CPI supports the NYS Office of Mental Health's mission to promote the widespread availability of evidence-based practices to improve mental health services and promote recovery-oriented outcomes for consumers and families. This workshop focuses on CPI's commitment to develop and bring helpful resources directly to consumers and families. The focus will be on three workbooks that are available as free electronic downloads: Employment Resource Book, Wellness Self-Management (WSM) Workbook, and Wellness Self-Management Plus (WSM+) Workbook.

Paul Margolies, NY State Psychiatric Institute, New York, NY

**Anthony Salerno**, CTAC, New York University, New York, NY

### CI

Many programs throughout New York State continue to transform their services by implementing recovery-based approaches. However, these programs continue to use language that could be perceived as stigmatizing, judgmental and sometimes re-traumatizing. This workshop (1) will review some of the common language used in behavioral health programs and (2) will introduce alternative language that remains clinically applicable, person-centered, and recovery-based.

Helle Thorning, Center for Practice Innovation at Columbia University, New York, NY

**Luis O. Lopez**, NYS Psychiatric Institute, New York, NY

Mike Dorr, NYAPRS, Phelps, NY



Don't forget to turn in your conference evaluations and get a raffle ticket for prizes including a Scholarship to the 2016 Conference.

Turn in your overall evaluation for a chance to win a free weekend at the Hudson Valley Resort & Spa (subject to availability). You must be present to win any raffles.

165 There is No "Us" and "Them": Combatting Organizational and Worker Stigma......Hudson 3 **ADM** Community Access provides services for individuals who have experienced stigma and discrimination not only related to a psychiatric diagnosis, but also due to additional labels related to histories of incarceration, drug and alcohol use, homelessness, health concerns (e.g. HIV/AIDS, diabetes) and sexual activities. In this presentation, we will discuss insidious ways that stigma and discrimination play out in mainstream social services, sharing our agency strategies that fight oppressive practices. We will explore challenges, and their solutions, when putting stigma-fighting strategies into practice. Although our main focus is on workforce and policies, we will also cover public stigma campaigns. Participants in this workshop will leave with concrete approaches they can infuse into their work, including in their agency's hiring practices, training, intake policies, language and health promotion activities.

Duysal Karakus and Therese Sonesson, Community Access, New York, NY

CI

NYS Office of Mental Health (OMH), Adult Career and Continuing Education Services - Vocational Rehabilitation (ACCES-VR), Department of Labor (DOL) and NYAPRS representatives will describe what is needed for each agency: application processforms, procedures; Eligibility for the services provided by each agency; service options such as evaluation, job placement, training, and participant requirements; Opportunity for collaboration with New York State and private agencies. Examples will be shared of individuals in mental health recovery and services they may receive through each New York State agency.

Alesia Simco, NYSED Adult Career and Continuing Education Services-Vocational Rehabilitation (ACCES-VR), Hauppauge, NY **Liam McNabb**, NYS Office of Mental Health, Albany, NY

Veronica Jones, Orange Works/One-Stop Employment & Training Center, Middletown, NY Len Statham, NYAPRS, Rochester, NY

167 Animal Assisted Therapy as Part of the Whole Person Treatment of Mental HH&E Health Disorders Hudson 2

This workshop will discuss the therapeutic benefits of incorporating dogs into therapy. The presenter will share his story battling mental illness and how Earl (his service dog) helped him recover. The differences between service animals, the advantages of Animal Assisted Therapy, therapeutic applications and success stories will be discussed.

**Jeff Fink**, Go Fetch Wellness, New York, NY

168 Beyond Visable: Challenges People with Physical Disabilities Face when Seeking SP 

People with mental health concerns come from all walks of life, and people with disabilities are just as, if not more, likely to face the challenges associated with mental health difficulties. Find out about some of the additional challenges they face beyond the ones that can be seen.

Megan Diamond and Shannon Klos, Healthy Minds of Niagara, Niagara Falls, NY

169 Bringing Holistic Practices into Recovery Settings Evidence-Based Yoga for HH&E Mood Regulation The View

Learn new tools to bring balance to the emotional and physical body. Learn the current research supporting the wider application of holistic complementary mind-body practices for health and well-being, including meditation and yoga. The presenter will introduce you to evidence-based practices to integrate mind and body. She will demonstrate how pranayama, asana mudra, mantra, and bhavana practices are useful for meeting and managing predictable fluctuations in mood states no mat required!

Allie Middelton, Integrative Leadership Practices, Albany, NY

1:00pm LUNCh Ballrooms A&B

Closing Remarks Ballrooms A&B 1:30pm

**Conference Co-Chairs:** 

**Luis O. Lopez**, NYS Psychiatric Institute, New York, NY

Maura Kelley, Mental Health Peer Connection, WNY Independent Living, Buffalo, NY

Harvey Rosenthal, NYAPRS, Albany, NY

Bring your drums for the drumming circle on Wednesday afternoon.



# To Harvey Rosenthal

In appreciation and awe

of all you have done,

and all you continue to do

for the evolution of recovery services,

the advancement of peers and the

behavioral health community at large.

We are honored to be by your side.

The NYAPRS Board

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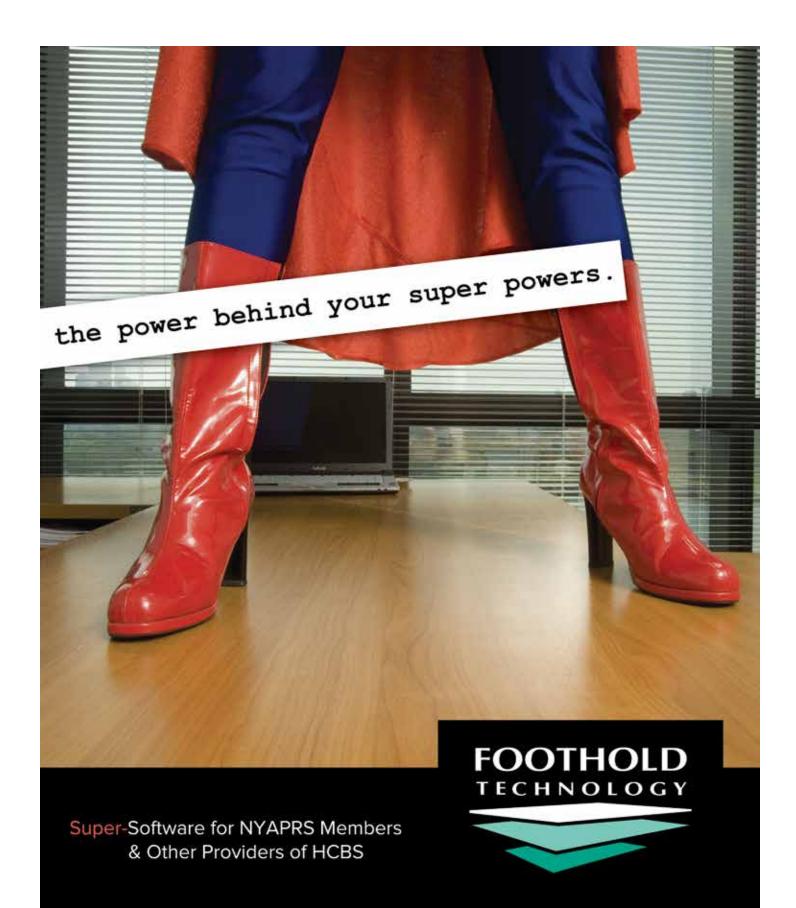


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# "Recovery at the Crossroad: The Choices and Changes Ahead"

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on your

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Please contact Allie at alliemiddleton@gmail.com to set up an coaching assessment & interview



# Negri Management Resources, QQC

is proud to provide conference management services to the New York Association of Psychiatric Rehabilitation Services

# CONGRATULATIONS



Jackie Negri

Negri Management Resources, QQC

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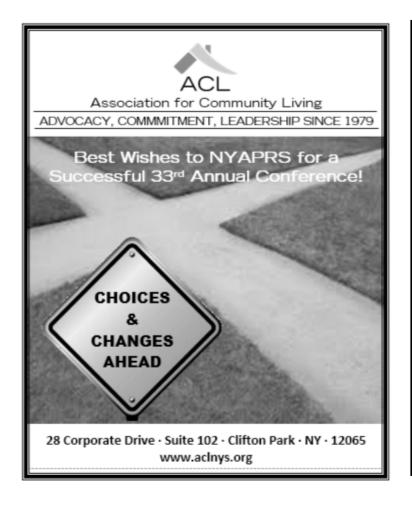
SAE is a consulting firm specializing in behavioral health. We focus on helping provider organizations **increase revenue and enhance services**. SAE has a proven track record in helping clients raise revenue and track program outcomes. To date, we have helped our clients secure **over \$200 million** in government grants, maintain quality evaluation outcomes to achieve program goals, and adapt to the changes in health care. Our success is due to the extensive **behavioral health** and human service experience and knowledge our staff and consultants bring to each project.

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- Population Health Management strategies for a fast changing behavioral health environment

Throughout our work, SAE recognizes the impact and importance of peer advocates in the work of care coordination and improving health care engagement and retention.

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Congratulates

The New York Association of Psychiatric Rehabilitation Services

on their

33<sup>rd</sup> Annual Conference

Recovery at the Crossroad: The Choices and Changes Ahead

Tino Hernandez, President Phillip A. Saperia, CEO

Leading edge advocacy and education for New York's behavioral health providers

The Mental Health Association of Nassau County congratulates our own

# Jeffrey McQueen

Director of Consumer Link



# Recipient of the 2015 FRANCES OLIVERO ADVOCACY AWARD

Mental Health Association of Nassau County 16 Main Street Hempstead NY, 11550 For more information or help with a problem, please call our HELPline at 516-504-HELP



NYAPRS greatly appreciates the following agencies
for their generous support of the
First Annual Destination Dignity Mental Health March
held in Washington, DC on August 24th!















# NYAPRS Board of Directors

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Luis Lopez, Center for Practice Innovations, New York State Psychiatric Institute, New York, NY

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Mike Dorr, WNY-CNY Region Training and Technical Assistance Facilitator

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Jackie Negri, Events

**Dick Jaros**, PROS and Clinic Initiatives

# The following have been recognized by the NYAPRS Board this year for their extraordinary efforts on behalf of our community:

The **HOPE AND INSPIRATION AWARD** is presented to **CHIRLANE MC CRAY** for her extraordinary leadership to advance the health, hope and dignity of New Yorkers with psychiatric disabilities.

The **PUBLIC EDUCATION AWARD** is presented **LIZ BENJAMIN** for her extraordinary public education efforts to highlight the needs and accomplishments of New Yorkers with psychiatric disabilities.

The **BRENDAN NUGENT LEADERSHIP AWARD** is presented to **ADAM BLACK** for his inspiring leadership in promoting and advocating the empowerment of people with psychiatric disabilities.

The **JASON BRODY FAITH & FELLOWSHIP AWARD** is presented to **MELISSA FIRMES** for her extraordinary kindness, caring and devotion to people within her local mental health community.

The **FRANCES OLIVERO ADVOCACY AWARD** is presented **JEFFREY MC QUEEN** for his inspiring community leadership on behalf of the recovery of New Yorkers with psychiatric disabilities.

The **PUBLIC POLICY LEADERSHIP AWARD** is presented to **ROBERT MYERS** for his outstanding public leadership to advance the recovery and rehabilitation of New Yorkers with psychiatric disabilities.

The **PUBLIC POLICY LEADERSHIP AWARD** is presented to **CONGRESSMAN PAUL TONKO** for his outstanding public leadership to advance the recovery and rights of New Yorkers with mental health conditions.

The **LIFETIME ACHIEVEMENT AWARD** is presented to **DARBY PENNEY** for her long record of exemplary contributions to the recovery, rehabilitation and rights of New Yorkers with psychiatric disabilities.

The **LIFETIME ACHIEVEMENT AWARD** is presented **JOSEPH ROGERS** for his long record of exemplary contributions to the recovery, rehabilitation and rights of people with psychiatric disabilities.

The **MARTY SMITH MEMORIAL AWARD** is presented to **REHABILITATION SUPPORT SERVICES** for their exemplary contributions in support of the recovery and community inclusion of New Yorkers with psychiatric disabilities.

The **QUINCY BOYKIN MEMORIAL AWARD** is presented to **LENORA REID-ROSE** for her inspiring efforts to see that recovery supports and policies are extended to the full diversity of New Yorkers with psychiatric disabilities.

The **MURIEL SHEPHARD PARTNERS WITH FAMILIES AWARD** is presented to **ELLEN TOLLEFSEN** for her great leadership to advance the alliance of families and consumers in promoting the recovery, rehabilitation and rights of New Yorkers with psychiatric disabilities.

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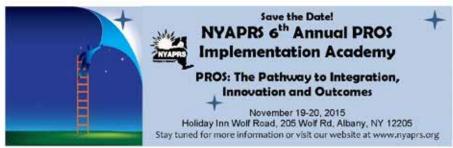
JoAnn Tobin

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# NYAPRS Upcoming Events







**Get on the Bus to NYAPRS'** 

18<sup>™</sup> Annual Legislative Day At The Egg at the Empire State Plaza stay tuned for the date!



Stay tuned for our Upcoming NYAPRS Fall Regional Forum Dates

Spring

12<sup>th</sup> Annual Executive Seminar On Systems Transformation Dates to be Announced





# Recovery. Resiliency. Wellness.

Community Care, a nonprofit behavioral health managed care company, proudly supports the New York Association of Psychiatric Rehabilitation Services.



