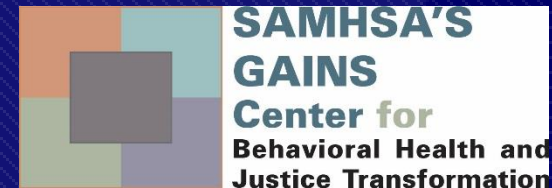


Successful Strategies for Fully Integrating Peers in Systems and Services Transformation

Presented By:

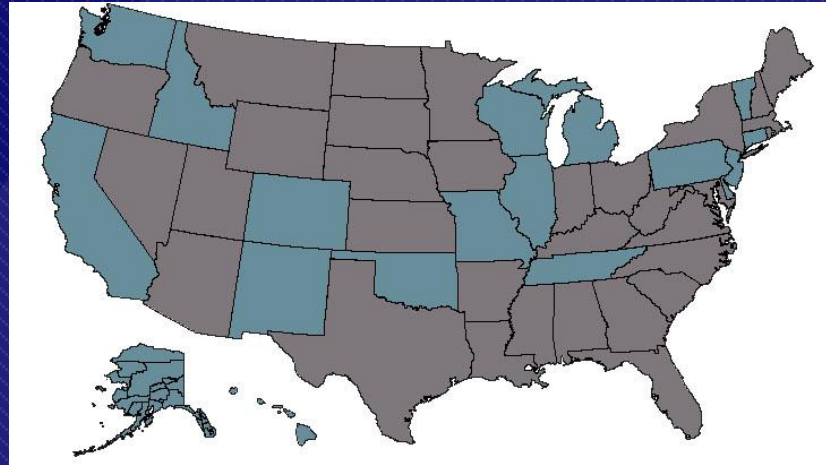
Terri Hay, Division Director, Policy Research Associates

Ashley Mehallow, Project Associate, Policy Research Associates



Mental Health Transformation Grant (MHTG)

2010-2015
20 Sites



RFA Objective: *The purpose of this program is to foster adoption and implementation of permanent transformative changes in how public mental health services are organized, managed and delivered so that they are consumer-driven, recovery-oriented and supported through evidence-based and best practices.*

Mental Health Transformation Grant (MHTG)

SAMHSA's Strategic Initiatives (2010)

- Prevention and Wellness
- Trauma-Informed Care
- Military Families
- Housing and Homelessness
- Jobs and the Economy

MHTG: Consumer Involvement

RFA:

Consumers must be engaged in every step of the change process including planning and implementation, service delivery and evaluation to achieve services that are consumer-driven and recovery-oriented.

Consumer Involvement: PLANNING

- Grant requirement: establish a key stakeholder group
- Group structure varied across grantees
 - General Advisory Boards
 - Local Advisory Boards/Subcommittees
 - Project Management Teams
 - Governing Councils
- Stakeholders served in a variety of roles
 - Focus Groups
 - Review Committees
 - Curriculum Development
 - Recruitment/Retention
 - Selection of Recovery Instruments

Consumer Involvement: PLANNING

Grantee Spotlights

Consumer Involvement: PLANNING

Overarching Obstacles

- Finding experienced/committed individuals
- Maintaining their interest/involvement
- Operationalizing involvement and introducing the role of Stakeholder Group member

Resulting Strategy

- Kalamazoo, MI: *Enhancing Meaningful Peer Involvement in Committee Work: An Informational Guide for Peers*

Enhancing Meaningful Peer Involvement in Committee Work

An Informational Guide for Peers

July 2012



Recovery Institute of Southwest Michigan, Inc.

Consumer Involvement: PLANNING

Grantee Spotlights: Obstacles & Strategies

Consumer Involvement: IMPLEMENTATION

Area of Greatest Integration

- Program Directors
- EBP Service Providers
- Peer Supervisors/Trainers
- Wellness Coaches
- Employment Specialists
- Group Leaders/Co-Facilitators
- Peer Support Group Facilitators

Consumer Involvement: IMPLEMENTATION

Grantee Spotlights

Consumer Involvement: IMPLEMENTATION

Overarching Obstacles

- Finding qualified people
- Turnover
- Organizational buy-in
- Decentralized staffing/supervision
- Maintaining self-care

Consumer Involvement: IMPLEMENTATION

Grantee Spotlights: Obstacles & Strategies

Consumer Involvement: EVALUATION

Area of Greatest Range of Success

- Recovery Instrument Selection/Adaptation
- Data Collection/Entry
- Data Management/Supervision
- Cross-site Fidelity Reviews
- Photovoice

Consumer Involvement: EVALUATION

Grantee Spotlights


Consumer Involvement: EVALUATION

Overarching Obstacles

- New skill set for some
- Large amount of data
- Understanding the purpose of data collection

Resulting Strategy

- New Mexico: *Peer Evaluators in Behavioral Health Services Research and Evaluation: A Handbook for Excellence*

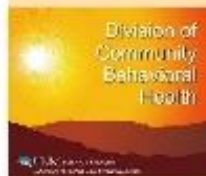


Peer Evaluators in Behavioral Health Services Research and Evaluation: A Handbook for Excellence

A.S. Crisanti, Ph.D.

L.A. Ratzlaff, MA

T. Bernally-Russell, CPSW



Division of Community Behavioral Health
Department of Psychiatry
University of New Mexico

Consumer Involvement: EVALUATION

Grantee Spotlights: Obstacles & Strategies

Consumer Involvement: IMPACT

What was the legacy?

Consumer Involvement: VISION

“If money wasn’t an obstacle,
what would be your vision for
this program/the future?”

Wrap-Up

Revisiting the RFA Objectives

- Permanent Transformative Change
- Consumer Engagement in Every Step

What's Next?

Contact Us

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