

WE ARE HIRING



**Position: Senior Manager, Alliance Peer
Bridger Program**

**Lead a Nationally Acclaimed Peer Model.
Strengthen Recovery. Transform Systems.**

The Alliance is seeking a **dynamic, mission-driven leader to oversee our Peer Bridger Program**, a nationally respected model that supports people to successfully transition from state psychiatric hospitals to a life in their chosen communities.

This is more than a management position. It is an opportunity to lead or support high-impact, recovery-centered programs that reduce re-hospitalization, strengthen community immersion, and demonstrate the power of authentic peer support!

**If you believe peer support changes lives.
We want to meet you.**

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Senior Manager, Alliance Peer Bridger Program

Division: Peer Division

Reports To: Chief Operating Officer

Status: Full-Time, Exempt

Salary Range: \$70,000 – \$85,000

Travel: Approximately 30%

About the Role

The Senior Manager of the Alliance Peer Bridger Program provides strategic and operational leadership to ensure high-quality, recovery-oriented services delivered with fidelity to the Peer Bridger model.

This role oversees program implementation, staff supervision, hospital and system partnerships, contract compliance, performance monitoring, and ongoing program growth. The Manager also serves as a key ambassador for peer support, strengthening relationships with hospitals, system leaders, and community partners.

Additionally, this role provides training and technical assistance related to peer bridging and peer-driven service implementation to partners and stakeholders.

Who You Are

You are a leader grounded in recovery values who understands both the heart and the structure of peer support.

You bring:

- A bachelor's degree in human services or at least five years of experience providing peer supervision and oversight.
- Commitment to completing NYS Peer Certification within 6 months of hire.
- Strong supervisory, organizational, and relationship-building skills.
- Experience working within behavioral health systems.
- Comfort with data, reporting, and performance monitoring.
- Confidence engaging hospital and system partners.
- A belief in high-fidelity peer support as a transformative force.

Why This Role Matters

The Peer Bridger model is more than a service, it is a proven strategy for reducing isolation, strengthening recovery, and improving transitions from hospital to community.

This Manager ensures that every person receives support rooted in lived experience, dignity, and real-world recovery.

You will lead a program that not only changes lives but also influences how systems value peer support.

Senior Manager, Alliance Peer Bridger Program

What You'll Lead

Program Excellence & Fidelity

- Oversee daily operations of the Peer Bridger Program.
- Ensure services are delivered with high fidelity to the Peer Bridger model in a person-centered, recovery-oriented manner.
- Maintain strong partnerships with hospitals and referral sources to ensure timely, effective engagement.
- Ensure accurate encounter data collection and outcome tracking.
- Maintain compliance with privacy and protected health information standards.

Strategic Growth & Systems Engagement

- Promote peer services within state and national provider networks and system partnerships.
- Collaborate with executive leadership to expand program reach and strengthen referrals.
- Support contract development and network inclusion efforts.

Financial & Contract Oversight

- Monitor program budgets and expenditures.
- Align performance with contractual deliverables.
- Support sustainability planning and revenue alignment.

Data & Quality Improvement

- Track referrals, engagement timelines, and outcomes.
- Develop reports for payers and organizational leadership.
- Use data to demonstrate impact and guide quality improvement.

Compliance & Readiness

- Ensure ethical and regulatory compliance.
- Maintain readiness for audits and contract monitoring activities.

Training & Technical Assistance

- Provide consultation and training on the Peer Bridger model and peer services implementation.
- Represent the program with confidence and credibility across systems.

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